

# CASEWORKER SPECIALIZED COMPETENCIES

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## CASEWORKER SPECIALIZED COMPETENCIES

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### TOPIC 201: ADOPTION AND FOSTER CARE

#### Skill Sets:

- 201-01: Ability to recruit resource families (foster, adoption, and respite) for children served by the agency
- 201-02: Ability to determine the suitability of applicants to serve as various types of resource families
- 201-03: Ability to coordinate and conduct training for resource families
- 201-04: Ability to select appropriate resource families for individual children.
- 201-05: Ability to prepare and support resource families to care for children in their homes
- 201-06: Ability to provide services that meet the developmental, psychological, and permanency needs of children in placement.
- 201-07: Ability to provide post-adoption services to families and children to promote placement stability and prevent disruption
- 201-08: Ability to sustain collaboration with and provide support to parents whose parental rights are being terminated
- 201-09: Ability to promote openness in relationships between a child's adoptive and birth families
- 201-10: Ability to provide services to foster and adoptive families in a culturally competent manner

Skill Set 201-01: Ability to recruit resource families (foster, adoption, and respite) for children served by the agency	
Comp. No.	Competency Description
201-01-001	Knows the role and importance of ongoing strategic planning to successful recruitment and retention of resource families
201-01-002	Understands the advantages of using a single, concurrent recruitment campaign for foster, adoptive, and respite families
201-01-003	Understands the personal and family characteristics associated with effective foster and adoptive parenting and how this information shapes recruitment strategies
201-01-004	Knows how to identify and engage members of a child's extended family and social network to consider becoming placement resources for the child
201-01-005	Knows strategies to involve current resource parents in recruitment campaigns as educators and role models for prospective caregiver families

201-01-006	Knows strategies to access and engage minority foster and adoptive families and to eliminate agency and community barriers to their involvement
201-01-007	Knows how to partner with community centers, religious institutions, and neighborhood groups to educate members and assess their interest in foster care or adoption
201-01-008	Knows how to conduct targeted recruitment activities in the communities and neighborhoods of the children who need families
201-01-009	Knows how to use public relations, marketing, media, community awareness, and community development strategies to support recruitment efforts
201-01-010	Knows how to use computerized resource listings, adoption exchanges, and interagency collaborative agreements to publicize the need for and recruit families for particular children
201-01-011	Knows how to maintain confidentiality when publicizing information during targeted recruitment for individual children
201-01-012	Knows how to recruit families from other states and agencies and to work within the provisions Interstate Compact (ICPC) agreements
201-01-013	Can design and implement coordinated recruitment plans for resource families targeted specifically toward the children in care

<b>Skill Set 201-02: Ability to determine the suitability of applicants to serve as various types of resource families</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
201-02-001	Knows the licensing rules, standards, and other criteria that govern the approval of resource families
201-02-002	Knows the benefits of integrating assessment interviews with a formal preservice education and training program for applicant families
201-02-003	Knows the topics and issues to be explored and discussed during a resource family assessment
201-02-004	Knows the personal and family characteristics, dynamics, and motivations that can enhance or interfere with successful foster, adoptive or respite care
201-02-005	Knows family characteristics and circumstances that warrant automatic disapproval of an applicant family
201-02-006	Knows the benefits of incorporating group assessment and self-selection strategies into resource family assessment
201-02-007	Understands how a family's unrealistic expectations for foster or adoptive parenting can increase the challenges and the risk of placement disruption
201-02-008	Knows interview and engagement strategies that encourage applicant families to participate in a collaborative, focused, and honest self-assessment
201-02-009	Knows how to use the family assessment to educate and prepare prospective applicants for foster or adoptive parenting
201-02-010	Knows strategies to help applicants explore their motivation to become resource families and how this may affect their expectations and success

201-02-011	Knows strategies to help families evaluate their capacity to parent children with medical, behavioral, emotional, or developmental disorders and other special needs
201-02-012	Knows how to help applicant families consider the cultural needs of the children they may parent
201-02-013	Knows how to synthesize assessment information to determine a family's suitability as caregivers and for what types of children
201-02-014	Knows how to use educational and counseling strategies to help inappropriate applicant families withdraw their applications
201-02-015	Knows how to organize and implement group assessment of resource families
201-02-016	Knows how to prepare clear, concise, and thorough assessment reports to support approval, denial, and where appropriate, licensure of resource families
201-02-017	Can help families determine the ages and types of children they are most appropriate to parent and those they should not parent
201-02-018	Can deny or defer inappropriate applicant families and clearly articulate the reasons for this decision to the family

**Skill Set 201-03: Ability to coordinate and conduct training for resource families**

Comp. No.	Competency Description
201-03-001	Understands the importance and purposes of preservice and inservice training for resource families
201-03-002	Understands the principles of adult learning, transfer of learning, and skill building, and how these apply to resource family training.
201-03-003	Understands the importance of in-home coaching and mentoring to build the skills of resource families
201-03-004	Understands the similarities and differences in the learning needs of adoptive, foster, and respite caregivers
201-03-005	Understands the importance of providing ongoing training to help resource families enhance their skills as new challenges and issues emerge over time
201-03-006	Knows how to work with resource families to identify their individual learning needs and develop training plans to address them
201-03-007	Knows how to identify training resources, including self-instructional and on-line training, classroom training, and coaching to address specific learning needs of resource families
201-03-008	Knows how to use neighborhood resource groups or mentoring programs to provide coaching and guidance by experienced caregivers to newer resource families
201-03-009	Can coordinate programming to address the ongoing learning needs of individual resource families

**Skill Set 201-04: Ability to select appropriate resource families for individual children**

Comp. No.	Competency Description
201-04-001	Knows the importance of gathering complete assessment information about children in agency care and their families and documenting this information in family case records
201-04-002	Knows the types of information needed to select the best placement for a child and possible sources of this information

201-04-003	Knows the provisions and requirements of the Adoption and Safe Families Act (ASFA) and the Multi-Ethnic Placement Act (MEPA) and their application to identifying and selecting adoptive families for children
201-04-004	Knows the provisions of the Fostering Connections to Success and Increasing Adoptions Act of 2008, and how they affect services to children in care
201-04-005	Understands the agency's role in facilitating information exchange among birth families, resource families, and service providers, and understands the ethical and legal considerations involved
201-04-006	Understands the importance of considering and maintaining sibling relationships when selecting families for children in need of placement
201-04-007	Understands the importance of interagency and intra-agency collaboration in increasing the range of potential families available for an individual child, and the potential barriers to collaboration
201-04-008	Knows strategies to obtain essential historical, developmental, and other assessment information from a child's birth family, extended family, prior caregivers, and service providers
201-04-009	Knows how to locate and approach absent or uninvolved family members to gather relevant historical information about children and their birth families
201-04-010	Knows how to determine the best family characteristics and structure to meet a child's individual needs and to reduce the likelihood of placement instability or disruption
201-04-011	Knows how to evaluate the suitability and capacity of extended family members and other adults in the child's social network to provide a home for a child
201-04-012	Knows how to document and provide resource families with historical information to share with children as they mature and seek information about their backgrounds
201-04-013	Can assess children's developmental and treatment needs and select the most appropriate, least restrictive placement to meet a child's developmental and treatment needs
201-04-014	Can help resource families consider potential challenges in caring for individual children and realistically assess their capacities to manage them

<b>Skill Set 201-05: Ability to prepare and support resource families to care for children in their homes</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
201-05-001	Knows the pre-placement activities and information exchange necessary to prepare resource families to receive children into their care
201-05-002	Understands the common issues, concerns and fears of resource families when anticipating placement of a child into their home
201-05-003	Understands the potential disruptive effects of placement of a child on resource family functioning, stability, and vulnerability to crisis
201-05-004	Understands the issues and challenges associated with caring for children with physical or developmental disabilities, mental illness, emotional disturbance, severe behavior problems, chronic health problems, or who have experienced trauma
201-05-005	Understands the potential effects of adoption on other children in the birth family

201-05-006	Understands the potential issues for both a child and their resource family when a child's culture or ethnicity differs from that of the resource family
201-05-007	Understands the issues and challenges for resource families related to placement of children whose birth families are refugees or immigrants
201-05-008	Understands the potential issues and challenges faced by older, physically challenged, single, gay/lesbian, and other non-traditional resource families
201-05-009	Understands the importance of adoption subsidies to enable families to address their children's special needs
201-05-010	Understands the importance of maintaining children's attachments to important family members and prior caregivers, and how this may affect resource families
201-05-011	Understands how poor agency programming, unavailability of services, and lack of emotional support for resource families can undermine placement stability
201-05-012	Understands the dynamics and evolving stages of placement disruption
201-05-013	Understands how grief and loss experienced by resource families when children leave their homes can affect their ability to support reunification or other permanency plans
201-05-014	Understands the challenges in supporting families and promoting permanency when children are placed out of state or by another child placement agency
201-05-015	Understands the caseworker's role, responsibilities, and relationship with investigators and law enforcement personnel during third-party investigations of alleged child maltreatment in resource families
201-05-016	Knows how to support the development of positive relationships between birth and resource families to facilitate communication, enhance visitation, and sustain children's attachments
201-05-017	Knows how to help resource families support the development of a positive ethnic or cultural identity of the children in care
201-05-018	Knows strategies to help resource families cope with placement-induced changes and instability between the parents, with siblings, and in family dynamics
201-05-019	Can provide resource families, at the time of placement, with complete and essential information about a child's maltreatment history, special needs, habits, daily routines, likes, dislikes, and fears
201-05-020	Can help resource families advocate for and access educational, medical, social, and mental health services for children in their care
201-05-021	Can help resource families manage conflicting feelings about supporting reunification while concurrently agreeing to adopt or assume legal guardianship
201-05-022	Can intervene at the first indicators of placement stress to help stabilize resource families and prevent placement disruption
201-05-023	Can educate families about administrative rules and agency expectations to help them meet expectations and avoid unwarranted allegations of child maltreatment
201-05-024	Can apply regulations regarding eligibility criteria for adoption subsidy to assure adoptive families have appropriate resources and services
201-05-025	Can negotiate with adoptive families when there are disagreements with agency personnel regarding adoption subsidies



<b>Skill Set 201-06: Ability to provide services that meet the developmental, psychological, and permanency needs of children in placement</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
201-06-001	Knows the caseworker's responsibility to promote healthy development, permanence, and well-being for all children in out-of-home care
201-06-002	Knows the importance of building collaboration and resolving conflict between the child welfare agency, birth families, resource families, and community providers to ensure well planned, timely, and integrated services for children in care
201-06-003	Knows the benefits of honest communication with children about their histories, future plans, and personal concerns
201-06-004	Knows the provisions and requirements of the Americans with Disabilities Act (ADA) and the Individuals with Disabilities Education Act (IDEA) related to providing special education services for children
201-06-005	Understands the long-term effects of child maltreatment, separation, placement, and other types of trauma on children's behavior, development, and adjustment in out-of-home care
201-06-006	Understands the common emotional conflicts experienced by children in care and how these may be expressed physically, emotionally, and behaviorally
201-06-007	Understands children's common misperceptions regarding their birth families, personal histories, and the reasons for placement
201-06-008	Knows how to work with resource families and service providers to assess a child's developmental, educational and therapeutic needs and to develop a service plan to address them
201-06-009	Know age-appropriate art, play, and communication strategies to answer children's questions about their history and future and to help them express and deal with their feelings and fears
201-06-010	Knows strategies to promote collaboration among caregivers, birth parents, relatives/extended family, and service providers to achieve permanence for children in care
201-06-011	Knows age-appropriate strategies for involving children in developing and implementing plans for their safety, well-being, and permanency
201-06-012	Knows how to help adoptive and foster families advocate to ensure that children in their care receive all legally required services
201-06-013	Can advocate with community providers to access needed services for children and monitor their progress
201-06-014	Can help resource families assess their interest in and capacity to provide permanent homes for children in their care
201-06-015	Can help resource parents develop age-appropriate parenting and discipline strategies to manage children's behavior problems at home and at school

201-06-016	Can advocate with public school systems to ensure that children receive the special education services to which they are entitled
201-06-017	Can work directly with children to help them talk about and cope with anxieties and emotional conflicts related to a placement change

<b>Skill Set 201-07: Ability to provide post-adoption services to families and children to promote placement stability and prevent disruption</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
201-07-001	Knows the predictable phases and tasks to be resolved by children and their adoptive families during their adjustment to adoption
201-07-002	Knows the events, circumstances, and types of activities that can trigger emotional distress or crisis for adopted children and their families
201-07-003	Knows the laws, regulations, and ethics regarding confidentiality in disclosing information among birth parents, adoptive parents, and minor and adult adoptees
201-07-004	Understands the emotional reactions, including ambivalence, often experienced by children and their adoptive families before and after adoption finalization
201-07-005	Understands how a child's adoption-related distress may manifest in anxiety, depression, or unruly/disruptive behavior
201-07-006	Understands the predictable stages of adoption disruption and the child, family, agency, and community-related factors that can contribute to disruption
201-07-007	Understands how an adoptive family's lack of resources or skills to meet a child's special needs can increase the risk of adoption disruption
201-07-008	Understands how adoption may affect adopted children and their families throughout their lives and the life stages and events when adoption issues are most likely to resurface
201-07-009	Understands the reasons adopted children and their birth families may search for each other and the potential psychological conflicts that may occur
201-07-010	Understands how training and coaching can prepare families for adoption and also support and sustain them post-placement and post-finalization
201-07-011	Understands the legal processes and psychological trauma involved in terminating a finalized adoption (adoption dissolution)
201-07-012	Knows casework and counseling strategies to help families cope with the changes and associated stresses resulting from the adoption
201-07-013	Knows how to prepare adopted children and their families to search for members of the child's birth family and to cope with the possible outcomes
201-07-014	Can educate adoptive families and children about post-adoption issues and normalize their experiences and feelings to help reduce their distress
201-07-015	Can work within legal and ethical confidentiality guidelines when providing information about adopted children and birth family members who are searching for each other

201-07-016	Can prepare adoptive families to share information about the child's birth family and placement circumstances in greater depth and detail as the child grows
201-07-017	Can link adoptive families with formal and informal support systems, including veteran adoptive families, to provide help in dealing with emerging challenges and issues

<b>Skill Set 201-08: Ability to sustain collaboration with and provide support to parents whose parental rights are being terminated</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
201-08-001	Knows the laws regulating voluntary relinquishment and involuntary termination of parental rights and the grounds and legal processes for each
201-08-002	Knows the appropriate legal actions, preparation of case documentation, and court testimony necessary to obtain termination of parental rights (TPR)
201-08-003	Knows the legal requirements regarding notification of birth parents and extended family members regarding impending court actions affecting parental rights
201-08-004	Knows the requirements and filing processes of the Putative Father Registry
201-08-005	Understands the legal requirements to inform parents of all available permanency options for their children and to help them select the strategy that best meets their and their children's needs
201-08-006	Understands the life-long social and emotional issues for parents whose parental rights have been voluntarily or involuntarily terminated
201-08-007	Understands the factors that affect the extent of grief experienced by birth parents, siblings, and extended family members when children are adopted
201-08-008	Understands how parents' emotional responses to pending termination of parental rights may affect their relationship with the caseworker and their willingness to be involved in permanency planning for their children
201-08-009	Understands the importance of involving birth fathers and their families in permanency planning for their children
201-08-010	Understands the benefits of a non-adversarial adoption in which birth parents actively participate in permanency planning for their child
201-08-011	Understands the value to children of being given permission to be adopted by their birth families
201-08-012	Knows how to elicit and compile detailed family and child history information from birth parents to be shared with an adoptive family for the benefit of the adopted child
201-08-013	Knows strategies to support parents in their emotional distress and encourage them to stay involved in planning for their child's permanent home
201-08-014	Knows how to prepare parents for court initiated or voluntary processes to terminate their parental rights
201-08-015	Knows how to help parents consider options for post-adoption openness and select the most appropriate level of openness for their situation
201-08-016	Knows how to meet legal notification requirements for court actions

201-08-017	Can help birth parents assess their child's permanency needs and participate in selecting the best permanent family for the child
201-08-018	Can help birth parents develop and deliver age-appropriate messages giving their children permission to become part of another family
201-08-019	Can prepare case records and testimony for termination of parental rights (TPR) hearings and submit all necessary documentation

<b>Skill Set 201-09: Ability to promote openness in relationships between a child's adoptive and birth families</b>
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Comp. No.	Competency Description
201-09-001	Knows the range of options for openness in adoption, their advantages and disadvantages, and the potential effects on children and their adoptive and birth families
201-09-002	Knows the characteristics of birth family members, adoptive family members, and adoptees that support adoption openness
201-09-003	Understands the potential ethical and practical dilemmas involved in open adoptions
201-09-004	Understands the nature of potential conflicts between adoptive and birth families in open adoptions and the effects on the child
201-09-005	Understands the benefit of openness in helping adopted children sustain relationships with people to whom they are strongly attached
201-09-006	Understands the effects of openness in helping children form their adult identities
201-09-007	Understands the importance of and challenges in maintaining relationships between adopted children and their siblings placed with different families
201-09-008	Understands how an adopted child's relationship with birth family members may change over time, depending on the child's age, developmental needs, and birth family circumstances
201-09-009	Knows how to elicit information from adopted children regarding their desire for and their degree of comfort with varying levels of openness
201-09-010	Knows how to help adoptive and birth families negotiate and resolve conflicts in their relationship and in their roles with the child
201-09-011	Knows how to prepare adoptive families to anticipate and manage the challenges and stresses children experience from contact with birth family members
201-09-012	Can help families assess whether adoption openness should be considered and the most appropriate level of openness for the adopted child and family

<b>Skill Set 201-10: Ability to provide services to foster and adoptive families in a culturally competent manner</b>
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Comp. No.	Competency Description
201-10-001	Knows the provisions and requirements of the Multi-Ethnic Placement Act (MEPA) and the Indian Child Welfare Act (ICWA) and how they affect foster care and adoption practice

201-10-002	Understands how differences in values, communication styles, social interactions and perspectives between a worker and an applicant family may complicate the family assessment/home study
201-10-003	Understands how values, beliefs, codes of conduct, and other cultural influences may affect separation, attachment, and a child's adjustment in placement
201-10-004	Understands the unique issues in transcultural foster and adoptive placements
201-10-005	Understands the importance of helping children in resource families develop or retain a positive cultural or racial identity
201-10-006	Understands how agency policies and practices may present obstacles to recruiting and retaining families from minority groups
201-10-007	Knows how to conduct a resource family assessment in a culturally sensitive and informed manner
201-10-008	Knows how to help families access service providers in their own communities and consistent with their culture
201-10-009	Knows strategies to help families access community resources to educate them about a child's cultural heritage and to help them access culturally-centered events, activities, and relationships
201-10-010	Knows how to make placement decisions that are beneficial to the child and also in compliance with the Multi-Ethnic Placement Act (MEPA) and the Indian Child Welfare Act (ICWA)
201-10-011	Can assist resource families in ensuring cultural continuity and positive identity formation for children in their care
201-10-012	Can help resource families access relevant training to help them care for their children in a culturally sensitive manner

## TOPIC 202: SERVICES TO ADOLESCENTS

### *Skill Sets:*

202-01: Ability to provide individualized supportive and treatment services for adolescents and their families

202-02: Ability to address the needs and concerns of adolescents placed in out-of-home care.

202-03: Ability to assess readiness and prepare youth for emancipation and independent living.

202-04: Ability to support adolescents who are pregnant or parenting their own children

202-05: Ability to serve unruly and delinquent adolescents

Skill Set 202-01: Ability to provide individualized supportive and treatment services for adolescents and their families.	
Comp. No.	Competency Description
202-01-001	Knows the potential negative effects of chronic neglect, physical abuse, sexual abuse, and multiple out-of-home placements on adolescent development and functioning
202-01-002	Understands the difference between chronological age and developmental age, and the importance of using an adolescent's developmental age to guide assessment and treatment planning
202-01-003	Understands how developmental delays resulting from child maltreatment can be misdiagnosed in adolescents as emotional or behavioral problems
202-01-004	Understands the family, social, or developmental factors and changes that can create crisis for adolescents
202-01-005	Understands the importance of empowering adolescents to participate in case assessment and service planning activities
202-01-006	Knows how to use sports, stories, art, and other activities to facilitate communication and engage adolescents into a trusting casework relationship
202-01-007	Knows strategies to overcome adolescents' resistance to working with a caseworker, caregivers, or treatment provider
202-01-008	Knows how to recognize indicators of adolescent depression, anxiety, suicide, and other emotional or behavioral disturbances
202-01-009	Knows how to recognize indicators of crisis in adolescents and knows crisis management strategies to stabilize and support them
202-01-010	Knows how to assess an adolescent's need for specialized residential placement or treatment-oriented out-of-home care
202-01-011	Knows how to assess whether child maltreatment is an underlying cause of home or school truancy, sexual acting out, or unruly or delinquent behavior
202-01-012	Knows how to identify adolescents with the potential to engage in high risk behaviors and to provide preventive services

202-01-013	Knows how to adapt interviewing strategies, investigation activities, case planning, and casework counseling considering an adolescent's developmental level
202-01-014	Can create a safe environment in which adolescents feel empowered to participate in assessment and planning for their current and future safety and well-being
202-01-015	Can help parents distinguish developmentally appropriate adolescent behavior from behaviors indicating mental illness, emotional disturbance, or developmental delay
202-01-016	Can use comprehensive individualized assessment to create long-term developmental plans that help adolescents resolve their issues and achieve their potential

<b>Skill Set 202-02: Ability to address the needs and concerns of adolescents placed in out-of-home care.</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
202-02-001	Knows the common issues and concerns of adolescents being removed from their families or anticipating a change in placement
202-02-002	Knows the unique considerations related to reunifying an adolescent with family members or kin
202-02-003	Understands the importance of engaging adolescents in making placement and permanency decisions and eliciting their ongoing feedback
202-02-004	Understands the importance of pursuing permanency and the unique issues related to permanency planning for adolescents
202-02-005	Understands the importance of a thorough developmental and behavioral assessment of an adolescent to help in selecting the most appropriate placement setting
202-02-006	Understands the importance of thoroughly preparing foster or relative caregivers prior to placing an adolescent in their homes
202-02-007	Understands the benefits and liabilities of group home or other institutional placements for adolescents, and the types of youth for whom residential care may be warranted
202-02-008	Understands the importance of maintaining continuity in school placement, with peers, siblings, and with important adults when making placement decisions for an adolescent
202-02-009	Knows how to identify and train treatment-oriented, community-based foster or relative homes for adolescents
202-02-010	Knows how to empower and collaborate with adolescents to identify and assess potential placement resources among people the youth already knows
202-02-011	Knows how to engage and encourage adolescents to discuss their concerns about placement and elicit their perspectives on the best placement setting for them
202-02-012	Knows proactive strategies to help maintain adolescents in a placement setting and prevent crisis and placement disruption
202-02-013	Can help caregivers develop realistic expectations and appropriate parenting strategies based on an adolescent's history of trauma, maltreatment, cultural background, and developmental level

<b>Skill Set 202-03: Ability to assess readiness and prepare youth for emancipation and independent living</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
202-03-001	Knows the range and types of adaptive skills necessary for emancipation and independent living
202-03-002	Knows the provisions of laws and administrative rules governing independent living activities for adolescents, including the Chaffee Act
202-03-003	Knows the importance of beginning preparation for independent living during childhood and early adolescence
202-03-004	Understands the risks of unemployment, poverty, and homelessness if adolescents are emancipated without adequate preparation and sustained support
202-03-005	Understands common barriers to attending college or advanced job training for adolescents emancipating from out-of-home care or families with limited resources
202-03-006	Understands the value of linking youth with adult mentors who can support and sustain them as they transition to independent living
202-03-007	Understands the value of linking emancipating adolescents with peer support networks and organizations to provide ongoing support and counsel
202-03-008	Knows how to assess an adolescent's developmental needs and engage adolescents in developing a long-range strategy to prepare them for independent living
202-03-009	Knows how to coach and enable parents, foster parents, and kinship caregivers to help adolescents practice independent living skills as part of routine daily activities
202-03-010	Knows how to help adolescents identify and apply for scholarships and financial assistance for advanced education or training
202-03-011	Knows strategies to help emancipating adolescents sustain connections with important adults, including members of their biological and foster families
202-03-012	Knows how to access educational, vocational, and job readiness services and opportunities for emancipating adolescents
202-03-013	Knows how to identify appropriate persons to provide mentorship and ongoing developmental support to adolescents
202-03-014	Knows how to set up long-term care plans for adolescents with serious developmental delays or disabilities which preclude them from emancipating to independent living
202-03-015	Knows how to help emancipating adolescents meet their basic needs, including housing, reliable and sufficient income, health insurance, health care, transportation, and community supports
202-03-016	Knows how to engage community businesses, civic organizations and religious communities to help adolescents prepare for independent living
202-03-017	Can identify when an adolescents has developmental delays that may interfere with emancipation and independent living
202-03-018	Can help youth develop and pursue independent living plans
202-03-019	Can design, coordinate, and manage formal independent living skills training for adolescents and for their caregivers or parents



<b>Skill Set 202-04: Ability to support adolescents who are pregnant or parenting their own children</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
202-04-001	Knows community-based social, medical, and legal resources for adolescents who are pregnant or parenting
202-04-002	Understands the importance of engaging adolescent parents in developing realistic permanency plans for their children and the value of beginning these discussions prior to delivery
202-04-003	Understands the value of mentors in helping adolescent parents take adequate care of their children and prevent neglect or abuse
202-04-004	Knows how to evaluate the risk of imminent or future harm to children cared for by adolescent parents
202-04-005	Knows how to help mediate and resolve disagreements between adolescents who are pregnant or parenting and their own parents and families
202-04-006	Knows how to help adolescent parents establish paternity, obtain child support, and negotiate involvement of the non-custodial parent
202-04-007	Knows how to help adolescent parents access educational programs that enable them to complete formal education or job training
202-04-008	Knows how to help adolescent fathers provide support and remain involved with their children
202-04-009	Knows strategies and resources to help adolescent parents acquire and master child care and child management skills
202-04-010	Knows how to access adoption counseling or other permanency planning services for adolescent parents who do not wish to keep their children
202-04-011	Knows how to use risk assessment and safety planning to ensure the safety and well-being of pregnant or parenting adolescents and their children
202-04-012	Knows strategies to work with pregnant or parenting adolescents around birth control and pregnancy prevention
202-04-013	Can help pregnant and parenting adolescents and their families access necessary financial, social, and health care resources
202-04-014	Can help parenting adolescents access parenting classes, peer groups, and mentors to increase their parenting skills and further emotional attachments with their children

<b>Skill Set 202-05: Ability to serve unruly and delinquent adolescents</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
202-05-001	Knows the legal definitions and criteria for unruly and delinquent acts
202-05-002	Knows the role of the juvenile court and the court processes related to unruly and delinquent adolescents
202-05-003	Knows the appropriate role of child welfare agencies in serving unruly or delinquent adolescents and their families
202-05-004	Understands the individual, family, and environmental factors that contribute to the development of unruly or delinquent behavior in adolescents
202-05-005	Understands the use of court diversion programs for unruly youth or first-time offenders and the importance of community collaboration in supporting and helping these youth

202-05-006	Understands the relationship between a history of physical abuse, sexual abuse, neglect, out-of-home care, or other forms of trauma and unruly and delinquent behavior
202-05-007	Understands the relationship between parenting practices, discipline styles, and lack of supervision, and unruly or delinquent behavior of adolescents
202-05-008	Understands the dynamics of peer pressure, discrimination, and bullying and their effects on the behavior and wellbeing of adolescents
202-05-009	Understands the dynamics of youth gang membership and how adolescents become involved with gangs
202-05-010	Knows how to assess the effects of family conflict, family violence, parental mental illness or substance abuse, lack of supervision, and other family issues in influencing an adolescent's unruly or delinquent behavior
202-05-011	Knows how to collaborate with law enforcement and juvenile court personnel to develop case plans and placement plans for unruly and delinquent adolescents
202-05-012	Knows strategies to identify and support youth who are victims of discrimination, bullying, or whose behavior is strongly influenced by other youth
202-05-013	Can coach parents, kin, and caregivers in parenting strategies that can better manage an adolescent's behavior

## TOPIC 203: SEXUAL ABUSE

### *Skill Sets:*

203-01: Ability to identify children who have been sexually abused and act to ensure their safety

203-02: Ability to investigate allegations of child sexual abuse

203-03: Ability to conduct family assessments and identify services for child victims of sexual abuse and their families

203-04: Ability to assess and serve children and adolescents with sexually abusive behaviors.

203-05: Ability to coordinate out-of-home care for children who have been sexually abused or who have sexually abusive behaviors, and support their foster, kinship, or adoptive families (resource families).

203-06: Ability to safely reunify children who have been sexually abused or children with sexually abusive behaviors with their families

Skill Set 203-01: Ability to identify children who have been sexually abused and act to ensure their safety.	
Comp. No.	Competency Description
203-01-001	Knows the legal definitions and categories of child sexual abuse
203-01-002	Knows the range and types of adult behaviors and actions that are considered child sexual abuse
203-01-003	Knows the typical stages of child and adolescent sexual development and behavioral expressions at each stage
203-01-004	Knows the physical, emotional, and behavioral indicators of sexual abuse in children at different ages and stages of development
203-01-005	Understands the types of family structure, interactions, environment, and other factors that potentially increase the risk of sexual abuse to children in a family
203-01-006	Understands the dynamics, thought patterns, and behaviors often exhibited by adult perpetrators of sexual abuse
203-01-007	Understands the potential patterns and dynamics of disclosure of child sexual abuse
203-01-008	Understands the dynamics of power and secrecy in child sexual abuse and how these dynamics may affect disclosure and recantation
203-01-009	Understands the common characteristics, dynamics, and needs of non-offending parents in situations of child sexual abuse
203-01-010	Understands the trauma experienced by many child victims of sexual abuse and how this affects their development and well-being
203-01-011	Knows strategies to observe and interview children and other family members to elicit and identify indicators of child sexual abuse
203-01-012	Knows how to recognize indicators of co-occurring sexual abuse in cases of alleged physical abuse or neglect

203-01-013	Can recognize sexualized and sexually-reactive behavior in children of different ages
203-01-014	Can identify families and children who should be further evaluated for sexual abuse
203-01-015	Can determine the risk to children of remaining in the home while an investigation is being completed
203-01-016	Can use safety planning to protect children suspected of having been sexually abused

<b>Skill Set 203-02: Ability to investigate allegations of child sexual abuse</b>
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<b>Comp. No.</b>	<b>Competency Description</b>
203-02-001	Knows how forensic investigations are used in child sexual abuse to protect children and to gather evidence to support court action
203-02-002	Knows the various forensic interviewing protocols developed to investigate child sexual abuse, their common elements and approaches, and their differences
203-02-003	Knows topics to be covered in sexual abuse investigation interviews with alleged child victims, siblings, non-offending parents, alleged perpetrators, and witnesses
203-02-004	Knows when to involve law enforcement, prosecutors, physicians, and other community partners in sexual abuse investigations and each partner's roles and responsibilities
203-02-005	Knows the strengths and limitations of using various investigative interview strategies with perpetrators, non-offending parents, alleged child victims, and siblings
203-02-006	Knows criteria with which to assess the credibility of children's disclosures of child sexual abuse
203-02-007	Understands common dynamics of sexual abuse perpetrators and how they can affect an investigation.
203-02-008	Understands how cultural factors and values related to sexuality and sexual conduct may affect a family's responses to sexual abuse and to an investigation
203-02-009	Understands the benefits, limitations, and standards for use of various interviewing tools, and of audio or videotaping investigation interviews
203-02-010	Understands how a worker's personal reactions, values, and biases regarding sexual abuse can affect investigations and relationships with family members
203-02-011	Knows how to develop a sexual abuse investigation plan that includes who to interview, where, when, investigation strategies, and sequence of activities
203-02-012	Knows strategies to engage non-offending parents to help determine the existence and scope of child sexual abuse and to protect their child
203-02-013	Knows how to use physical and other types of evidence to corroborate children's disclosure of sexual abuse
203-02-014	Knows how to coordinate activities with law enforcement personnel to identify, collect, and protect physical evidence during a sexual abuse investigation
203-02-015	Knows how to access and integrate findings from medical evaluations and psychological assessments in child sexual abuse investigations
203-02-016	Knows age-appropriate interviewing strategies for use with alleged child victims of sexual abuse and their siblings
203-02-017	Knows how to select and interview potential witnesses who can corroborate or further describe alleged sexual abuse
203-02-018	Knows investigation strategies to reduce informants' resistance to provide information without compromising the validity of information

203-02-019	Knows strategies to protect child victims from family pressure to recant during sexual abuse investigations
203-02-020	Knows how to determine whether siblings of a sexual abuse victim may also have been sexually abused
203-02-021	Knows special investigation strategies when the alleged perpetrator of child sexual abuse is an adolescent or another child
203-02-022	Knows how to obtain legal, therapeutic, and other services to protect and support child victims and their families during sexual abuse investigations
203-02-023	Can work with community partners and other disciplines in a team approach to sexual abuse investigation
203-02-024	Can conduct investigations in a manner that protects children from further sexual abuse or punishment for disclosing

<b>Skill Set 203-03: Ability to conduct family assessments and identify services for child victims of sexual abuse and their families</b>
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Comp. No.	Competency Description
203-03-001	Understands the potential short- and long-term effects of sexual abuse on children's health, development, and well-being.
203-03-002	Understands common characteristics of children that increase their vulnerability to being sexually abused and to experiencing trauma from abuse.
203-03-003	Understands the disruptive and traumatic effects of child sexual abuse disclosure and subsequent legal and agency intervention on non-offending parents and other family members
203-03-004	Understands the common needs and concerns of a non-offending parent of a child who has been sexually abused, and the parent's role in ensuring their child's safety
203-03-005	Understands the roles of medical, mental health, and other community professionals in assessing and treating child victims of sexual abuse and their families
203-03-006	Knows how to help non-offending parents identify the contributors to child sexual abuse in their family and implement strategies to prevent its reoccurrence
203-03-007	Knows the most effective, empirically supported treatment interventions to help children and their families recover from child sexual abuse and how to access these services on behalf of families
203-03-008	Knows how to help non-offending parents evaluate their personal needs for treatment, supportive services, and other interventions
203-03-009	Knows strategies to help non-offending parents stabilize and support their families when the perpetrator is no longer present in the home
203-03-010	Knows strategies to identify children at increased risk of sexual abuse and to protect and maintain them in their own homes
203-03-011	Can access, coordinate, and monitor the success of treatment and supportive services for child victims of sexual abuse, siblings, and non-offending parents
203-03-012	Can work with community partners to increase the range of effective treatments available to child victims of sexual abuse and their families in the community

<b>Skill Set 203-04: Ability to assess and serve children and adolescents with sexually abusive behaviors</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
203-04-001	Understands the dynamics of sexual offending by children and adolescents and how these dynamics differ from those of adult sexual offenders
203-04-002	Understands the developmental, emotional, and environmental factors that contribute to sexual offending by children and adolescents
203-04-003	Understands differences in dynamics between male and female children or adolescents with sexually abusive behaviors
203-04-004	Understands differences in dynamics of pre-pubescent and adolescent children with sexually abusive behaviors
203-04-005	Understands the characteristics and differences between normal sexual exploration, sexualized or sexually-reactive behavior, and sexually abusive behavior in children and adolescents
203-04-006	Understands the importance of identifying the individual needs, developmental level, and contributing factors for each child or youth who displays sexually abusive behaviors
203-04-007	Understands the potential long-term damage to children and adolescents with sexually abusive behaviors by intervening and treating them in a manner appropriate for adult sexual offenders
203-04-008	Understands the differences in risk of re-offending between children and youth with sexually abusive behaviors and adult sexual offenders
203-04-009	Understands the worker's responsibility to protect child victims from further abuse, prevent a child or youth from re-offending, and meet the development and treatment needs of children and adolescents with sexually abusive behaviors
203-04-010	Understands treatment goals and milestones for children and adolescents with sexually abusive behaviors and the types of treatments that have the best empirical support
203-04-011	Knows how to involve law enforcement and the court system to hold children or adolescents with sexually abusive behaviors accountable and in helping motivate them to pursue treatment
203-04-012	Knows how to access psychological and developmental assessment of children and adolescents with sexually abusive behaviors to assist in service and treatment planning
203-04-013	Knows strategies to involve children and adolescents with sexually abusive behaviors in developmental and treatment services appropriate for their age and individual needs
203-04-014	Knows how to help families of children and adolescents with sexually abusive behaviors understand their child's needs and to alter parenting practices and the home environment to prevent reoccurrences
203-04-015	Can educate professionals and the larger community about the needs of children and adolescents with sexually abusive behaviors and the best interventions to meet their needs
203-04-016	Can develop intervention plans based on the age, gender, developmental status, and unique circumstances of children and adolescents with sexually abusive behaviors and their families

<b>Skill Set 203-05: Ability to coordinate out-of-home care for children who have been sexually abused or who have sexually abusive behaviors, and support their foster, kinship, or adoptive families (resource families).</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
203-05-001	Knows the skills and qualities in resource families that promote successful care for children who have been sexually abused or children with sexually abusive behaviors
203-05-002	Understands the importance of sharing information about a child's history of sexual abuse and/or sexual offending with potential resource families prior to placement
203-05-003	Understands the challenges experienced by resource families caring for children who have been sexually abused or children with sexually abusive behaviors, and how placement may affect family dynamics and functioning
203-05-004	Understands the types of behaviors children who have been sexually abused or children with sexually abusive behaviors may exhibit in out-of-home care and the potential effects on and risks to other children in the family
203-05-005	Understands how the stress and trauma of out-of-home placement may exacerbate a child's sexualized behaviors or sexual acting out
203-05-006	Understands how children who have been sexually abused remain at risk for further abuse, and how to help resource families protect the child
203-05-007	Understands the social and emotional trauma inherent in third-party investigations of sexual abuse in out-of-home care, and the worker's role in providing emotional support to the resource family and child during the investigation
203-05-008	Knows how to determine when children who have been sexually abused or who have sexually abusive behaviors need out-of-home placement to ensure their safety and well-being
203-05-009	Knows strategies to recruit and evaluate potential resource families for children who have been sexually abused or who have sexually abusive behaviors, and prepare them to meet these children's emotional and developmental needs
203-05-010	Knows how to locate and access counseling and consultation for resource families caring for children who have been sexually abused or children with sexually abusive behaviors
203-05-011	Knows how to help resource families learn to set appropriate limits on a child or adolescent's sexual behavior, while concurrently providing guidance and emotional support
203-05-012	Knows how to help resource families use developmentally appropriate sexual information and terminology when managing children displaying sexualized or sexually reactive behaviors
203-05-013	Knows how to coach resource families to work with school personnel to manage sexual behavior in the school setting
203-05-014	Knows how to help resource families create a safe home environment that prevents sexual acting out and reduces the vulnerability of family members to allegations of sexual abuse
203-05-015	Can help resource families learn to constructively handle discussions in the family about sexuality and children's prior experiences with sexual abuse
203-05-016	Can educate resource families to avoid circumstances that may serve as triggers for sexual behavior in children who have been sexually abused or children with sexually abusive behaviors

203-05-017	Can educate resource families to constructively handle sexual exploration or sexually-reactive behaviors within the family setting
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**Skill Set 203-06: Ability to safely reunify children who have been sexually abused or children with sexually abusive behaviors with their families**

Comp. No.	Competency Description
203-06-001	Knows the risks of reuniting children with families when the parents have not successfully completed treatment
203-06-002	Knows the treatment goals and milestones that must be met by families of children who have been sexually abused or children with sexually abusive behaviors prior to attempting reunification or closing the case
203-06-003	Knows the critical considerations and proper sequence of activities in family reunification in child sexual abuse cases
203-06-004	Understands the differences in reunification planning when the perpetrator is permanently out of the home, and when the perpetrator lives with the immediate or extended family or may otherwise have access to the child victim
203-06-005	Understands the requirements of non-offending parents and other family members to create a structured, safe environment which permanently monitors and controls the perpetrator's access to and activities with the child victim
203-06-006	Understands factors that may prevent children's disclosure of reoccurring sexual abuse following reunification.
203-06-007	Knows how to help families modify their physical environment, parenting practices, and supervision patterns to allow reunification of a child or adolescent with sexually abusive behaviors without concern about re-offending
203-06-008	Can prepare non-offending parents and family members to recognize patterns of secrecy, grooming, or threats and identify them as indicators of potential recurrence of abusive behavior
203-06-009	Can help families develop and sustain plans to prevent recurrences of sexual abuse post-reunification, and to use extended family members and other support networks to help them implement and monitor the plan
203-06-010	Can evaluate whether child victims and non-offending parents are capable of seeking help, if and when sexual abuse dynamics re-emerge in the family post-reunification



**TOPIC 204: ASSESSMENT AND CRITICAL THINKING****Skill Sets:**

204-01: Ability to elicit, analyze, and integrate relevant information to support decision making at all phases of case involvement.

<b>Skill Set 204-01: Ability to elicit, analyze, and integrate relevant information to support decision making at all phases of case involvement.</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
204-01-001	Knows the purpose and importance of comprehensive assessment in all phases of case planning and service intervention
204-01-002	Knows the liabilities of developing intervention plans without thorough and accurate assessment information on which to base them
204-01-003	Knows the critical decision points at each phase of case involvement and the most relevant and essential information needed at each decision point
204-01-004	Understands the common processes that underlie all assessments regardless of their specific type or purpose
204-01-005	Knows the persons and data sources most likely to provide relevant information for an assessment
204-01-006	Understands how the quality of an assessment is affected by a family's relationship with and confidence in the worker conducting the assessment
204-01-007	Understands why assessments must elicit and confirm facts as well as elicit and clarify feelings and dynamics
204-01-008	Understands the importance of a family's history and prior experiences to an accurate understanding of their current situation and functioning
204-01-009	Understands the importance of historical information in identifying a family's strengths, coping capacities, and resilience
204-01-010	Understands factors that affect family members' comfort and willingness to participate in an assessment and the typical origins of resistance or hostility
204-01-011	Understands worker behaviors and communication styles that can facilitate family involvement in assessment and those that may impede it
204-01-012	Understands how differences in culture, values, and codes of conduct can affect the worker-family relationship, the assessment process, and the interpretation of findings
204-01-013	Knows how to use strengths-based assessment strategies to empower family members to participate in the assessment and to confirm findings and conclusions
204-01-014	Knows interviewing strategies such as active listening open and closed ended questions, supportive responses, clarification, scaling, and summarization, and their use in facilitating and guiding an assessment
204-01-015	Knows how to sequence interview questions and responses to shape, expand and deepen an assessment
204-01-016	Knows how to adjust one's own communication strategies to conform to family members' cultural, personal, and interpersonal styles

204-01-017	Knows how to observe and evaluate family members' behaviors, nonverbal communication, and interpersonal interactions to determine their meaning and relevance to the assessment
204-01-018	Knows strategies to respond to hostility or resistance to help family members become more comfortably involved in the assessment
204-01-019	Knows how to draw on factual information about conditions such as mental illness, substance abuse, or domestic violence to recognize their presence in a family and to determine their impact on child safety
204-01-020	Knows strategies to keep discussion focused on relevant topics to achieve the assessment's purpose and to respectfully redirect family members who digress
204-01-021	Knows how to determine the reliability of data sources and the accuracy of the information they provide
204-01-022	Knows how to structure an assessment to ensure the critical evaluation of findings and conclusions to ensure their accuracy
204-01-023	Knows how to use regular reassessments to elicit information to update, reaffirm, negate, or modify prior findings and conclusions and to shape revisions in case plans and services
204-01-024	Can determine the purpose of an assessment and the specific factors and criteria to be assessed, and can select assessment strategies to achieve desired objectives
204-01-025	Can analyze and synthesize assessment information from a variety of sources to form coherent findings and conclusions to drive case decisions, service planning, and service delivery

**TOPIC 205: LEGAL ISSUES IN CHILD WELFARE**

***Skill Sets:***

205-01: Ability to work with attorneys, prosecutors, court personnel, and other service providers to complete court related activities

205-02: Ability to prepare children and family members for court hearings

205-03: Ability to prepare and deliver testimony in court hearings

205-04: Ability to protect a family's rights and prevent litigation against the agency and its staff

205-05: Ability to support families and court personnel engaged in mediation activities

<b>Skill Set 205-01: Ability to work with attorneys, prosecutors, court personnel, and other service providers to complete court related activities</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
205-01-001	Knows protocols and procedures stipulated in the county's Memorandum of Understanding that guide agency collaboration with law enforcement and court personnel
205-01-002	Understands the terminology, functions, and procedures used in probate, common pleas, domestic, and drug courts as they relate to child welfare cases
205-01-003	Understands the functions and legal processes of the county Child Support Enforcement Agency (CSEA) in child welfare cases
205-01-004	Understands the caseworker's role and responsibilities in working with probate, common pleas, domestic, and drug courts
205-01-005	Understands the caseworker's role and responsibilities in legal activities related to child support enforcement
205-01-006	Understands the types of case information that may be shared with prosecuting attorneys, defense attorneys, and Guardians ad Litem, under what circumstances, and whether a formal release of information is required
205-01-007	Knows strategies to collaborate with legal personnel representing the agency to compile case information to support a court filing
205-01-008	Can respond to questions and provide case-related information to prosecuting and defense attorneys, Guardians ad Litem, and victim-assistance personnel in the manner and time frame best suited for each situation

<b>Skill Set 205-02: Ability to prepare children and family members for court hearings</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
205-02-001	Knows the circumstances in which children may be required to testify in court hearings.
205-02-002	Knows factors that contribute to anxiety about court hearings in children and families and may increase their reluctance to testify

205-02-003	Understands how children's social, emotional, cognitive, and language development may affect their capacity to testify in court
205-02-004	Knows how to collaborate with legal personnel to determine whether a child should testify in court hearings
205-02-005	Knows developmentally appropriate strategies to reduce anxiety of children and family members about legal and courtroom procedures and to prepare them for court testimony
205-02-006	Can collaborate with legal personnel to educate and coach children and families to attend or testify in court hearings

<b>Skill Set 205-03: Ability to prepare and deliver testimony in court hearings</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
205-03-001	Understands rules governing witness credibility, expert and lay testimony, hearsay, exceptions to hearsay, supposition, admissibility of evidence, and use of case notes in court
205-03-002	Understands the benefits, liabilities, and challenges in presenting the court with evidence gathered through use of anatomically detailed dolls, children's drawings, and similar investigation aids
205-03-003	Understands the benefits, liabilities, and challenges of using audio and video recordings as evidence in court
205-03-004	Knows strategies to select and prepare the most relevant and admissible information about a case when testifying in court
205-03-005	Knows strategies to remain composed, professional, and focused during court testimony and cross examination
205-03-006	Knows how to protect the integrity of medical evidence, photographs, recordings, e-mail, and voice mail evidence for presentation in court
205-03-007	Can build an organized history of a case and provide a rationale for the agency's recommendations during court hearings
205-03-008	Can prepare and provide testimony and case documentation that can withstand court scrutiny and cross examination

<b>Skill Set 205-04: Ability to protect a family's rights and prevent litigation against the agency and its staff</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
205-04-001	Knows the legal rights of parents, children, non-custodial parents, incarcerated parents, grandparents, and substitute caregivers in child welfare cases
205-04-002	Understands how deficiencies in casework processes, improper caseworker conduct, and lack of adherence to policies and standards can increase the risk of liability for the caseworker and the agency
205-04-003	Understands how inappropriate language used in verbal communications and in written documents can increase risk of liability for the agency

205-04-004	Knows how to present and explain case information to family members, defense attorneys, and community agencies in a manner that preserves the rights of family members and protects the agency and caseworker from liability
205-04-005	Can recognize when casework activities, communications, and documentation increase the risk of legal action against the agency, and can remediate these problems

<b>Skill Set 205-05: Ability to support families and court personnel engaged in mediation activities</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
205-05-001	Knows the philosophy, purpose, procedures, and desired outcomes of mediation in cases in court settings
205-05-002	Knows the types of case situations most appropriate for mediation to divert cases from formal court hearings
205-05-003	Knows the caseworker's role and responsibilities in helping prepare families for mediation proceedings
205-05-004	Knows strategies to collaborate with court personnel conducting mediation activities

**TOPIC 206: SCREENING, INTAKE, AND INVESTIGATION**

***Skill Sets:***

206-01-Ability to screen child maltreatment referrals and make recommendations regarding case opening and response priority

206-02-Ability to assess and serve families within a differential response system

206-03-Ability to plan, conduct, and coordinate child maltreatment investigations and gather evidence for use in court hearings

206-04-Ability to interview alleged child victims and siblings in child maltreatment investigation

<b>Skill Set 206-01: Ability to screen child maltreatment referrals and make recommendations regarding case opening and response priority.</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
206-01-001	Knows best practice standards and agency policies related to screening referrals of child maltreatment
206-01-002	Knows the screening categories and the scope and type of information that must be elicited for referrals in each screening category
206-01-003	Knows the types of referral concerns that warrant agency follow up, those that can be referred to other community providers, and those that can be dismissed
206-01-004	Knows the types of referrals that generally require an emergency response
206-01-005	Understands factors that may increase referents' resistance to providing detailed personal information about the family being referred
206-01-006	Understands the importance of ensuring referents anonymity to promote full disclosure of pertinent information
206-01-007	Understands factors that may contribute to referents making false allegations
206-01-008	Knows how to gather information to assess children's safety and to identify children who may be at imminent risk of serious harm
206-01-009	Knows how to gather information about the family and its environment to identify potential dangers for a caseworker
206-01-010	Knows interview strategies to engage referents and encourage them to disclose pertinent information about the family, the child, their history, and the alleged maltreatment
206-01-011	Knows how to assign a priority response rating based on the information collected from the referent
206-01-012	Knows how to identify and transfer cases that warrant a formal investigation
206-01-013	Can communicate screening findings and preliminary conclusions to supervisors and other unit staff and complete necessary documentation

<b>Skill Set 206-02: Ability to assess and serve families within a differential response system</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
206-02-001	Knows the purpose, philosophy, and defining characteristics of differential response systems

206-02-002	Knows the roles and responsibilities of agency screeners, unit supervisors, and other agency staff in assigning accepted reports to traditional or alternative response tracks
206-02-003	Knows the mandatory and discretionary criteria used to assign accepted reports into traditional or alternative tracks
206-02-004	Knows OAC rules and agency procedures for cases assigned to an alternative response track and how these differ from rules and procedures regulating traditional response
206-02-005	Understands how differential response systems support principles of strengths-based, family-centered, collaborative child welfare practice
206-02-006	Understands the differences between traditional investigation strategies and alternative track fact-finding assessments and the circumstances when each approach is used
206-02-007	Understands the rationale and potential benefits of foregoing formal substantiation, labeling of perpetrators, and documenting findings in the Central Registry
206-02-008	Understands the importance of objective fact-finding about family dynamics and conditions that increase both imminent and longer-term risk in families served in an alternative track
206-02-009	Knows how to help families, service providers, and the community understand the similarities and differences between traditional and alternative tracks
206-02-010	Knows strategies to engage and empower families assigned to an alternative track to collaborate in family assessment and case planning
206-02-011	Knows how to engage parents served in an alternative track to assess factors that increase risk to their children and to develop and strengthen their protective capacities and parenting skills
206-02-012	Knows how to help families identify culturally sensitive, neighborhood-based and community providers to address their service needs
206-02-013	Knows how and when to offer families eligible for an alternative track the opportunity to participate in a traditional investigation
206-02-014	Knows why and when families being served in an alternative track should be reassigned to a traditional investigation track
206-02-015	Knows how to determine when families served in an alternative track may be closed after the assessment and when they should be referred for post-assessment services
206-02-016	Can use formal safety and risk assessment protocols and safety planning methods (CAPMIS) to identify and protect at-risk children in families served in an alternative track
206-02-017	Can access short term intervention and treatment services to stabilize families and prevent crisis in families served in an alternative track
206-02-018	Can link families in alternative tracks with permanent resources and support systems to stabilize and sustain them after the agency is no longer involved

<b>Skill Set 206-03- Ability to plan, conduct, and coordinate child maltreatment investigations and gather evidence for use in court hearings</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
206-03-001	Knows the proper sequencing, timing, and location of investigation interviews and activities

206-03-002	Knows the roles and responsibilities of law enforcement officers, prosecuting attorneys, hospital staff, and other members of multidisciplinary investigation teams
206-03-003	Knows fact-finding strategies and forensic protocols that promote collection of accurate and legally defensible information about a child maltreatment allegation
206-03-004	Knows the role and purpose of professional staff at Child Advocacy Centers and how to coordinate investigation interviews
206-03-005	Knows procedures for coordinating investigation activities with members of multidisciplinary investigation teams
206-03-006	Understands the differences in roles, responsibilities, and investigation methods used by social workers and law enforcement officers during joint investigations
206-03-007	Understands the need for objectivity and avoiding interview questions, body language, and personal interactions that may influence or invalidate the information collected
206-03-008	Understands the social, emotional, and practical concerns of non-offending parents and how these may affect their capacity to believe and support an alleged child victim during an investigation
206-03-009	Understands the factors that may prevent offenders from acknowledging their responsibility for child maltreatment
206-03-010	Understands the factors that may lead a child to recant a disclosure
206-03-011	Understands the emotional, social, and financial impact of a child maltreatment investigation on the family being investigated
206-03-012	Understands the regulations and procedures related to interviewing children at school without parental knowledge or permission
206-03-013	Understands the potential emotional effects on the caseworker of performing child maltreatment investigations
206-03-014	Knows how to conduct an investigation in a manner that reduces the possibility of family pressure on a child to recant a disclosure
206-03-015	Knows how to conduct investigations that do not violate a family's 4 <sup>th</sup> and 14 <sup>th</sup> Amendment and other civil rights
206-03-016	Knows investigation strategies that increase the likelihood that offenders will truthfully acknowledge their responsibility for child maltreatment
206-03-017	Knows when and how to appropriately disrobe a child and take photographs of injuries
206-03-018	Knows how to determine whether a parent's explanation of a child's injuries is plausible and consistent with physical and medical findings
206-03-019	Knows how to use historical reports and data from medical examinations to identify patterns of previous or ongoing child maltreatment
206-03-020	Knows how to gather and protect evidence, to document interviews and other investigation activities, and to prepare testimony for court hearings
206-03-021	Knows strategies and procedures for conducting investigations of children in out-of-home care, day care, or in open child welfare cases
206-03-022	Knows strategies to protect and support victims, siblings, and non-offending parents during an investigation



206-03-023	Knows how to access immediate supportive, crisis, or treatment services for child victims and non-offending parents
206-03-024	Can determine when to use a formal forensic interviewing protocol during an investigation
206-03-025	Can explain investigation findings to families and educate them about the activities that will occur as a result of the investigation
206-03-026	Can use strengths-based, culturally responsive, family-centered interviewing strategies with non-offending parents that support and empower them throughout the investigation

<b>Skill Set 206-04- Ability to interview alleged child victims and siblings in child maltreatment investigations</b>
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Comp. No.	Competency Description
206-04-001	Knows the goals of interviewing children in child maltreatment investigations
206-04-002	Understands the nature and purpose of interview strategies included in forensic interviewing protocols for children
206-04-003	Understands the practical, cultural, and developmental considerations when choosing locations for interviews with children
206-04-004	Understands how children's developmental level may affect memory, suggestibility, participation in the interview, and ability to testify in court
206-04-005	Understands how a family's cultural background and concerns regarding disclosure of maltreatment can influence a child's behavior during an investigation
206-04-006	Understands the purpose, benefits, and liabilities of using interview aids, drawings, and anatomical dolls when interviewing children
206-04-007	Knows how to determine when a forensic interview of an alleged child victims is necessary
206-04-008	Knows how to help children feel safe, comfortable, and supported during investigative interviews
206-04-009	Knows interview and question formulation strategies that help children comfortably and accurately disclose and explain what they know
206-04-010	Knows when to involve caregivers in investigative interviews with young children and how to promote a caregiver's support of the child
206-04-011	Knows how to determine a child's developmental level and capacities during an investigative interview and adjust interview methods accordingly
206-04-012	Knows how to conduct interviews with children in a culturally sensitive manner
206-04-013	Knows how to evaluate the credibility of a child's disclosure
206-04-014	Can use fact-finding interviewing methods that elicit complete, accurate, and legally defensible information from children
206-04-015	Can adjust interviewing strategies for use with very young children

## TOPIC 207: FAMILY-CENTERED AND STRENGTHS-BASED SERVICES

### *Skill Sets:*

207-01-Ability to use strengths-based and family-centered models of service delivery with families in their own neighborhoods and communities

207-02-Ability to use family team meetings as a case planning and decision making strategy throughout the life of a case

<b>Skill Set #207-01- Ability to use strengths-based and family-centered models of service delivery with families in their own neighborhoods and communities</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
207-01-001	Knows the historical, philosophical, and legal bases of a family-centered approach to child welfare practice
207-01-002	Knows the values, principles, and intervention methods included in strengths-based child welfare practice
207-01-003	Knows the characteristics of intensive, home-based service models and the types of cases for which they are most appropriate
207-01-004	Understands the value of accessing services and resources for families within their own neighborhoods and local communities
207-01-005	Understands how strengths-based, family-centered, neighborhood-based practice can be integrated at all stages of case involvement
207-01-006	Understands how the stresses of chronic poverty can contribute to and compound the effects of child maltreatment
207-01-007	Understands how living in deficient and dangerous environments can undermine parents' capacity to safely care for their children
207-01-008	Understands the value of neighborhood-based placements in promoting stability and continuity for children in out-of-home care
207-01-009	Understands the benefits of neighborhood-based, multidisciplinary service and advocacy centers for children and families
207-01-010	Knows how to use parent aides (case aides) to provide in-home supportive and developmental services for families
207-01-011	Knows strategies to improve family and individual problem-solving within the context of each family's culture and social network
207-01-012	Knows strategies and techniques of motivational interviewing and ethnographic interviewing and how they can be applied in child welfare practice
207-01-013	Knows how to help families strengthen their coping capacity by mobilizing and enlisting assistance from the resources available to them
207-01-014	Knows how to involve families in identifying potential placements for their children within their own extended families or neighborhoods
207-01-015	Knows how to identify, engage, and partner with naturally-occurring supports and service providers in a family's neighborhood and community
207-01-016	Knows how to motivate a community's social service, political, religious, and educational leaders to improve the physical, economic, and social environments of families to promote child safety

207-01-017	Can work effectively in integrated, neighborhood-based service centers that are easily accessible to the families they serve
207-01-018	Can monitor, coordinate, and evaluate services provided by local providers to ensure their effectiveness and relevance

<b>Skill Set #207-02- Ability to use family team meetings as a case planning and decision making strategy throughout the life of a case</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
207-02-001	Knows the philosophy and methods underlying family team meeting models and the types of case situations for which they are appropriate
207-02-002	Knows the purposes, common elements, strengths, and limitations of family team meeting models
207-02-003	Knows which family members and other participants should be involved in family team meetings to maximize a family's involvement
207-02-004	Knows potential barriers that can prevent family members from attending and participating in family team meetings, and strategies to remove them
207-02-005	Understands the benefits of involving family members and other team members in case planning, decision making, service delivery, and monitoring outcomes
207-02-006	Understands the benefits of using trained, neutral facilitators to lead family team meetings and the roles and responsibilities of family caseworkers, supervisors, and facilitators in these meetings
207-02-007	Understands the benefits and potential outcomes of using family team meetings at critical case decision points and during periods of family crisis
207-02-008	Understands the appropriate roles of youth, foster caregivers and community service providers as members of a family team
207-02-009	Understands the challenges and potential dangers of family team meetings in families where domestic violence exists
207-02-010	Understands the benefits and liabilities of family members developing their own safety or case plans without caseworker assistance
207-02-011	Knows how to determine objectives, plan an agenda, and prepare participants for a family team meeting
207-02-012	Knows strategies to engage and encourage reluctant family members to become invested as members of a family team
207-02-013	Knows how to determine when and how children or youth might be involved in family team meetings and their most appropriate level of involvement
207-02-014	Knows how to fairly and accurately represent the perspectives and wishes of children who do not attend family team meetings
207-02-015	Knows how to remain neutral and objective when facilitating family team meetings, and knows strategies to promote constructive dialogue among team members
207-02-016	Knows how to facilitate discussion to resolve conflict and achieve consensus among family members on the team, or between family members and agency representatives
207-02-017	Knows how to follow up with meeting participants to monitor whether assigned tasks have been completed and to provide assistance when needed

207-02-018	Knows strategies to balance delegating decision-making authority to family team members, while retaining the authority to ensure children's safety and well-being
207-02-019	Knows facilitation strategies to increase the effectiveness of meetings, engage members, clarify and summarize ideas and opinions, build group cohesiveness, and build consensus
207-02-020	Knows how family team meeting methods can be applied during regularly occurring case plan reviews, Semi-Annual reviews, and CAPMIS reviews
207-02-021	Can identify opportunities to use family team meetings at all phases of case involvement
207-02-022	Can create and sustain an emotionally and physically safe and supportive environment for all participants during family team meetings
207-02-023	Can apply group process and group facilitation strategies that help the family team achieve goals and objectives set for each meeting

## TOPIC 208: PHYSICAL ABUSE

*Skill Sets:*

## 208-01: Ability to identify, assess, and treat physically abused children and their families

Skill Set 208-01: Ability to identify, assess, and treat physically abused children and their families	
Comp. No.	Competency Description
208-01-001	Knows the types of parental behaviors and resulting conditions in children that are considered physical abuse
208-01-002	Knows the emotional, behavioral, and developmental indicators of physical abuse in children of different ages
208-01-003	Understands the common personal, interpersonal, and environmental contributors to physical abuse in families
208-01-004	Understands the characteristics and behaviors of individual children that may increase their risk of being physically abused
208-01-005	Understands the differences in family dynamics in acute (situational) and chronic physical abuse and the differences in intervention approaches
208-01-006	Understands the short-term and long-term consequences of physical abuse on children's health, development, and functioning
208-01-007	Understands how cultural norms for acceptable parenting may affect the assessment of abusive parenting in different cultural contexts
208-01-008	Understands how a parent's lack of knowledge about normal child development and unrealistic expectations for their children's behavior can contribute to abusive parenting
208-01-009	Understands the dynamics of role reversal in situations of child abuse and its behavioral indicators in children and their parents
208-01-010	Understands the contributions of parents' mental illness, drug or alcohol abuse, domestic violence, and emotional disorders in perpetuating the physical abuse of children
208-01-011	Knows how to assess parents' explanations for a child's injuries and determine whether the injuries were accidental or inflicted
208-01-012	Knows how to assess physically abused children for co-occurring sexual abuse, neglect, or emotional maltreatment
208-01-013	Knows how to work collaboratively with law enforcement and child abuse teams to investigate and respond to serious cases of abuse
208-01-014	Knows how to identify children at imminent risk of serious harm from abuse and how to implement safety planning to protect them
208-01-015	Knows how to access the proper medical interventions for abused children and collaborate with health care professionals in planning treatment
208-01-016	Knows nonviolent discipline and child management strategies to manage abused children's behavior without inflicting further trauma
208-01-017	Knows how to help school personnel modify their approaches to education and behavior management to meet the needs of children who have been abused

208-01-018	Knows the goals and strategies of empirically supported treatments to help abusive parents learn and use nonviolent parenting strategies and prevent recurrences of abuse
208-01-019	Knows the goals and strategies of empirically supported therapies and parenting strategies that can help abused children recover from trauma
208-01-020	Knows how to educate parents to intervene early in children's misbehavior using nonviolent parenting strategies to de-escalate situations and prevent abuse
208-01-021	Knows age appropriate child management strategies for toilet training and can educate families to use them to prevent abusive responses to toileting accidents
208-01-022	Can recognize the signs, symptoms, and patterns of inflicted burns in children
208-01-023	Can recognize the signs, symptoms, and patterns of inflicted bruises in children
208-01-024	Can recognize the signs and symptoms of fractures, internal injuries, and head injuries in children
208-01-025	Can recognize the signs and symptoms of Munchausen by Proxy
208-01-026	Can assess the immediate risk to children from abusive acts and can determine when emergency medical care is needed
208-01-027	Can assess and strengthen the protective capacities of non-offending parents and other family members to assure the safety of children safety in their own homes
208-01-028	Can use standardized risk assessment technologies to estimate the likelihood of future abuse and to determine when it is safe to reunite abused children with their families
208-01-029	Can develop and monitor comprehensive treatment plans that remediate parental conditions that contribute to abusive parenting
208-01-030	Can help immigrant families understand the legal prohibitions against certain parenting behaviors, and modify their parenting to ensure their children's safety while respecting their cultural preferences and traditions

## TOPIC 209: NEGLECT

*Skill Sets:*

209-01: Ability to identify, assess, and treat neglected children and their families.

Skill Set 209-01: Ability to identify, assess, and treat neglected children and their families	
Comp. No.	Competency Description
209-01-001	Knows the types of parental behaviors and the resulting conditions in children that are considered neglect
209-01-002	Knows the types of neglect and the criteria that define them, including physical, emotional, educational, and medical neglect, and lack of supervision
209-01-003	Knows the emotional, behavioral, and developmental indicators of neglect in children of different ages.
209-01-004	Understands the effects of chronic neglect in producing serious consequences in children who may not be at imminent risk of serious harm
209-01-005	Understands the lifelong effects of neglect on children's health, development, survival, and well-being
209-01-006	Understands the effects of neglect on brain development in children under the age of three
209-01-007	Understands the effects of neglect on parent-child attachments and its contribution to insecure or maladaptive attachment patterns in children
209-01-008	Understands the effects of neglect as a factor in developmental delays and disabilities in children
209-01-009	Understands the indicators and developmental effects of failure-to-thrive in infants and the common parental and interpersonal dynamics in their families
209-01-010	Understands the long-term effects of neglect on the physical, cognitive, social, and emotional functioning of adults neglected as children
209-01-011	Understands the relationship between parents' mental health conditions, such as personality disorders, depression, anxiety, and psychosis and neglectful parenting
209-01-012	Understands the effects of intellectual disability and cognitive deficits in parents on their capacity to safely parent and nurture their children
209-01-013	Understands the effects of poverty, environmental and family stress, lack of supports and resources, and homelessness on neglectful parenting
209-01-014	Understands how differences in culture, values, and parenting practices affects assessments of neglect
209-01-015	Understands the relationship between the social isolation of parents and neglect of their children
209-01-016	Understands differences in cultural perspectives regarding what constitutes adequate supervision of young children and how this affects intervention
209-01-017	Knows how to recognize children at imminent risk of serious harm as a result of neglect and how to implement safety plans to protect them
209-01-018	Knows the types of services necessary to promote the healthy development of children who are developmentally delayed as a result of neglect

209-01-019	Knows how to work with medical and legal personnel to determine when a parent's failure to provide medical care for a child qualifies as neglect
209-01-020	Knows how to assess and mobilize the protective capacities of non-offending parents and other family members to prevent further neglect of children
209-01-021	Knows how to access community resources to strengthen and support families socially and economically to enable them to improve their care of their children
209-01-022	Knows strategies to link neglectful families into stable and sustainable community networks to support and enhance their parenting over a long period of time
209-01-023	Can identify children of all ages whose developmental delays and problems are a consequence of neglect
209-01-024	Can complete comprehensive assessments and long-term intervention plans for families to reduce the likelihood of recurrences of neglect
209-01-025	Can procure mental health assessments of neglectful parents to identify their needs and ensure they receive appropriate mental health treatment
209-01-026	Can work with families and medical providers in situations of medical neglect to ensure children's immediate safety and provide ongoing medical care
209-01-027	Can provide intensive developmental services for neglected children to help overcome the effects of having been neglected
209-01-028	Can work with families and schools to remedy school truancy and ensure that children receive an appropriate education



**TOPIC 210: ACHIEVING PERMANENCE FOR CHILDREN*****Skill Sets:***

210-01: Ability to integrate permanency planning at all stages of case involvement

210-02: Ability to locate and engage family members and other adults to become permanency resources for children in care

210-03: Ability to create a permanency team for children in need of permanent homes and connections

<b>Skill Set 210-01: Ability to integrate permanency planning at all stages of case involvement</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
210-01-001	Understands the urgency of permanency planning for all children in the child welfare system from the time of initial contact throughout the life of the case
210-01-002	Understands the importance of permanence in emotional attachments and family connections to a child's development, identity, and emotional well-being
210-01-003	Understands how children's perception of stability, continuity, and security in their relationships with adults underpins their experience of permanence and the development of trust
210-01-004	Understands typical barriers and challenges to securing permanent relationships and placements for children
210-01-005	Understands how stable, committed relationships with family members and other adults can be developed over time into permanent family connections or placements for children
210-01-006	Understands the importance of biological fathers in children's lives and of involving fathers and their families as potential permanency resources for children
210-01-007	Understands the importance of nurturing multiple permanent relationships and connections for children that can address different developmental needs
210-01-008	Understands the value of permanent, dependable adult mentors for children emancipating from out-of-home care
210-01-009	Understands the rationale and importance of involving children in developing and implementing their own permanency plans
210-01-010	Knows how to implement concurrent planning when children are first placed in out-of-home care and how to sustain this plan until permanence is achieved
210-01-011	Knows how to select permanency strategies that are best suited for a child's age, developmental level, family situation, and individual needs
210-01-012	Knows strategies to overcome barriers and challenges to achieving permanence for children
210-01-013	Can assess a child's permanency needs and develop a comprehensive and integrated strategic plan to address them
210-01-014	Can prepare, involve, and support children in activities to secure permanent relationships, connections, and family placements

<b>Skill Set 210-02: Ability to locate and engage family members and other adults to become permanency resources for children in care</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
210-02-001	Knows the legal and ethical issues related to confidentiality, privacy, and appropriate disclosure and how these apply to search for and engagement of family members and other potential permanency resources for children
210-02-002	Knows the importance of basing a search strategy on an individualized assessment of a child's permanency needs and a plan to address them
210-02-003	Knows the range of individuals who might be encouraged to develop permanent relationships with children, including maternal and paternal relatives, previous foster caregivers, family friends, and adults in the child's existing social network
210-02-004	Knows the type of persons to include in a permanent network of social connections to meet children's social, emotional, and other developmental needs
210-02-005	Knows the necessary steps in developing potential permanency resources for children and the importance of implementing these steps in the proper order
210-02-006	Understands the necessity of establishing rapport and exploring all options with permanency resources before proposing specific permanency strategies
210-02-007	Understands the importance of allowing potential permanency resources to set the nature, pace, timing, and extent of their involvement with a child
210-02-008	Understands the importance of establishing goals for each contact with a potential permanency resource, and of seeking their input so goals are consistent with their readiness to move ahead
210-02-009	Understands the detrimental consequences of pushing potential permanency resources too hard or too quickly to consider permanent placement of a child in their home
210-02-010	Knows how to use assessment tools such as ecomaps and genograms to identify potential permanency resources in a child's extended family and social networks
210-02-011	Knows how to prepare, involve, and solicit feedback from children when seeking permanency options for them
210-02-012	Knows strategies to involve and empower family members to identify and recommend potential permanency resources for their children
210-02-013	Knows how to assess families and individuals who already have a relationship with a child to explore their potential as permanency resources
210-02-014	Knows strategies to approach, engage, and educate previously absent or non-involved family members
210-02-015	Knows how to implement case mining strategies to identify potential permanency resources for children
210-02-016	Knows how to use technology such as web-based search engines to locate persons identified as potential permanency resources for children
210-02-017	Knows how to determine the capacity of potential permanency resources to ensure children's safety and promote their development and well-being
210-02-018	Can prepare children for visits with potential permanency resources and debrief with children to assess children's feelings about them
210-02-019	Can plan and execute a comprehensive search for permanency resources for a child and involve the child in all phases of the work

<b>Skill Set 210-03: Ability to create a permanency team for children in need of permanent homes and connections</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
210-03-001	Knows the purpose, composition, responsibilities, and activities of an effective permanency team for a child
210-03-002	Understands the role of the child welfare caseworker on a permanency team
210-03-003	Understands the potential shifts in the caseworker's role and responsibilities on a permanency team as the team evolves through the phases of permanency planning
210-03-004	Understands how differences in perspectives and opinion can create conflict among members of permanency teams and how this can undermine their work
210-03-005	Knows strategies to engage individuals to be members of a child's permanency team, including CASA/GALs, teachers, therapists, members of the child's religious community, extended family members, and other persons serving or involved with the child
210-03-006	Knows strategies used by permanency teams to promote family members' involvement in making permanency decisions for their children
210-03-007	Knows how to use facilitation, family team meetings, and mediation strategies to address and resolve conflicts between permanency team members
210-03-008	Knows how to help permanency team members intervene to support and sustain relationships between children and permanency resources
210-03-009	Knows how to assess the readiness of a permanency team to assume primary responsibility for supporting a child's permanency plan
210-03-010	Knows strategies to develop a permanency team into a permanent entity to sustain a child's permanency plan over time
210-03-011	Knows how to help teams enlist permanency resources for a child that support development of positive cultural identity and group affiliations
210-03-012	Knows how to help members of a permanency team evaluate the effectiveness of their work on behalf of a child and revise their approach as needed
210-03-013	Can provide support and guidance to members of a permanency team to develop and sustain permanent, committed relationships for children

## TOPIC 211: KINSHIP CARE

## Skill Sets:

211-01: Ability to work with kinship caregivers to promote placement stability and permanence for children in care

Skill Set 211-01: Ability to work with kinship caregivers to promote placement stability and permanence for children in care	
Comp. No.	Competency Description
211-01-001	Knows the benefits of placing children with kinship caregivers, including relatives, close family friends, or other adults who have a relationship with or commitment to them
211-01-002	Knows the factors to be assessed when considering placement of a child in their family
211-01-003	Knows the considerations, benefits, and limitations related to formally licensing kinship caregivers
211-01-004	Knows the types of supports and services potentially needed by kinship caregivers to promote the safety, health, and development of children in their care
211-01-005	Understands how kinship placement can help strengthen and preserve children's attachments, sense of family history, and personal/cultural identity
211-01-006	Understands that children's strongest emotional attachments may not be with biological relatives, and the importance of protecting and sustaining children's attachments when making placement decisions
211-01-007	Understands the issues, concerns, and potential ambivalence experienced by kinship caregivers when considering caring for children of immediate or extended family members or family friends
211-01-008	Understands the dynamics and effects of loyalty conflicts that may be experienced by children in kinship care.
211-01-009	Understands the multiple potential disruptive effects of kinship care on the caregiving family
211-01-010	Understands the benefits of kinship care as a strategy to place siblings together and to maintain their relationships
211-01-011	Understands the potential issues and concerns of kinship caregivers who lack pre-existing relationships with children coming into their families
211-01-012	Understands the issues to be addressed when engaging absent fathers and members of their families to become more involved with or provide a home for their children
211-01-013	Understands the potential challenges when arranging and monitoring visits between children in kinship care and their biological parents
211-01-014	Understands the potential conflicts experienced by kinship caregivers when ensuring a child's safety requires controlling or restricting access by a biological parent
211-01-015	Understands the benefits and challenges of various legal permanency options available to kinship caregivers

211-01-016	Knows how to partner with kinship caregivers to assess their willingness, ability, and resources needed to provide safe, nurturing, and stable family care for children
211-01-017	Knows how to prepare and involve kinship caregivers to reunify a child with biological parent(s) and to provide ongoing post-reunification support
211-01-018	Knows how to link kinship caregivers to educational, medical, psychological, developmental, and other services to enable them to meet children's special needs
211-01-019	Knows how and when to involve kinship caregivers as potential permanent families for children when developing concurrent case plans, and how to help kinship families manage the challenges of concurrent planning
211-01-020	Knows how to identify and access financial and material resources to support kinship families
211-01-021	Knows strategies to help kinship caregivers deal with conflicts with children's biological parents.
211-01-022	Can help kinship caregivers access the resources and supports that strengthen their capacity to parent children in their care
211-01-023	Can educate kinship caregivers to advocate with service resources and providers to meet their own and their children's needs
211-01-024	Can recognize when child protective services is not needed to ensure children's safety and can help facilitate transfer of legal custody to kinship caregivers

## TOPIC 212: EMOTIONAL MALTREATMENT

### *Skill Sets:*

212-01: Ability to identify, assess, and treat emotional maltreatment in children and their families.

<b>Skill Set 212-01: Ability to identify, assess, and treat emotional maltreatment in children and their families</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
212-01-001	Knows the types of parental behaviors and resulting effects in children that are considered emotional maltreatment
212-01-002	Knows the emotional, behavioral, and developmental indicators of emotional maltreatment in children of different ages
212-01-003	Understands the common personal, interpersonal, familial, and environmental contributors to emotional maltreatment of children
212-01-004	Understands the attributes and behaviors of individual children that may increase their risk of being emotionally maltreated
212-01-005	Understands the short and long-term consequences of emotional maltreatment on children's health, development, mental health, and functioning
212-01-006	Understands the relationship of emotional maltreatment and attachment disorders in children
212-01-007	Understands the serious consequences of emotional maltreatment on infants and toddlers and the importance of early intervention to prevent pervasive developmental problems
212-01-008	Understands the effects of chaotic, unstable, disorganized family environments and chronic family conflict and anger on emotional maltreatment
212-01-009	Understands how parents' mental illness, drug or alcohol abuse, domestic violence, cognitive limitations, and emotional disorders contribute to emotional maltreatment
212-01-010	Understands the dynamics of scapegoating in families and how it affects the psychological and social development of the scapegoated child
212-01-011	Understands the relationship between emotional maltreatment and nonorganic failure to thrive in infants
212-01-012	Understands the considerations and challenges in obtaining legal authority to intervene in situations of emotional maltreatment when there are no other allegations or indicators of child maltreatment
212-01-013	Knows how to screen for and recognize emotional maltreatment co-occurring with physical abuse or neglect
212-01-014	Knows how to identify and treat children and youth who are emotionally maltreating other children in their family
212-01-015	Knows the types of treatment interventions most appropriate to help children who have been emotionally maltreated
212-01-016	Knows strategies to educate parents to respond consistently and empathetically to meet their children's emotional needs
212-01-017	Can help foster and kinship caregivers understand the cognitive, social and emotional problems of children who have been emotionally maltreated and adapt their parenting strategies accordingly

212-01-018	Can help immediate and extended family members protect children from family members who are emotionally maltreating them
212-01-019	Can develop and monitor intervention plans to address parental conditions contributing to the emotional maltreatment of their children
212-01-020	Can determine when children should not remain with families who emotionally maltreat them and seek alternative, nurturant permanent placements for them

**TOPIC 213: REUNIFICATION AND PREVENTING RE-ENTRY*****Skill Sets:***

213-01: Ability to reunite children in placement with their families and to provide services to prevent placement disruption and re-entry of children into out-of-home care.

<b>Skill Set 213-01: Ability to reunite children in placement with their families and to provide services to prevent placement disruption and re-entry of children into out-of-home care.</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
213-01-001	Knows the family, child, and agency factors that can promote and sustain successful reunification of children with their families
213-01-002	Understands the personal, interpersonal, and environmental factors that affect a family's readiness to be reunified with their child(ren)
213-01-003	Understands the necessity of thorough preparation of children, their families, and foster or kinship caregivers for reunification and the value of engaging all parties in creating the reunification plan
213-01-004	Understands the importance of frequent parent-child visitation and consistent, sustained caseworker involvement to successful reunification
213-01-005	Understands the challenges to reunification posed by emotional, behavioral, or developmental problems of children
213-01-006	Understands the challenges to reunification posed by parental mental illness, substance abuse, developmental disability, or family violence
213-01-007	Understands the challenges to reunification posed by family poverty, homelessness, or lack of access to resources, services, and social supports
213-01-008	Understands the common concerns and fears of children being reunited with their birth families or with relatives
213-01-009	Understands the common concerns and fears of parents, foster caregivers, and kinship caregivers when contemplating reunification of a child and how ambivalence can affect placement success
213-01-010	Understands the child, family, and environmental factors that contribute to crisis in reunified families and increase the risk of disruption and reentry
213-01-011	Understands the scope and types of supportive services needed by many reunified families, and the caseworker's role in securing or providing them
213-01-012	Knows how to help families and children understand and address their ambivalence and anxiety about reunification to increase their readiness to reunify
213-01-013	Knows how to help foster and kinship caregivers manage their own concerns and fears and enable them to help prepare children for reunification
213-01-014	Knows how to use parent-child visits to evaluate their readiness and preparedness to reunify and to model and teach effective parenting skills
213-01-015	Knows how to use age appropriate interviewing, play, and casework strategies to help children express and deal with their concerns about reunification
213-01-016	Knows how to access crisis intervention counseling and support for reunified families at risk of disruption
213-01-017	Knows how to determine the scope, type, and length of post-reunification services needed to stabilize and sustain reunified families



213-01-018	Knows how to keep families engaged and invested in post-reunification services, and knows when families are sufficiently stable that such services can be safely discontinued
213-01-019	Can use ongoing safety and risk assessment to determine whether children can be safely reunified and whether they remain safe with their families
213-01-020	Can determine when a child cannot be safely reunified and can implement concurrent plans for alternative permanent placement
213-01-021	Can help families who choose not to reunify remain involved in selecting permanent alternative families for their children
213-01-022	Can use family team meetings to plan and implement reunification activities and to support and monitor the placement
213-01-023	Can help reunified families strengthen permanent supportive networks of extended family, friends, and professional helpers to stabilize and sustain them
213-01-024	Can coach foster or kinship caregivers to provide support and assistance to reunified families

## TOPIC 214: PROMOTING CHILDREN'S EDUCATIONAL SUCCESS

### *Skill Sets:*

214-01: Ability to enhance children's educational and social adjustment in school to prevent academic failure or school dropout.

<b>Skill Set 214-01: Ability to enhance children's educational and social adjustment in school to prevent academic failure or school dropout</b>	
<b>Comp. No.</b>	<b>Competency Description</b>
214-01-001	Knows the caseworker's role and responsibility in monitoring and supporting children in school
214-01-002	Knows state and local laws and school policies regarding truancy, behavior offenses, suspension, expulsion, and other disciplinary actions
214-01-003	Knows federal and state regulations and school procedures governing school-based prevention programs
214-01-004	Knows federal and state laws and school policies regarding special education programs and Individualized Education Plans (IEPs)
214-01-005	Understands developmental, family, school, and environmental factors that may prevent children from attending school or achieving academic success
214-01-006	Understands the unique factors that may affect the academic performance and educational success of adolescents placed in out-of-home care
214-01-007	Understands the specialized academic needs of children with disabilities or developmental delays
214-01-008	Understands the importance of maintaining school stability and continuity when selecting out-of-home placements for children
214-01-009	Understands the effects of discrimination, persecution, and bullying on children's school performance and adjustment
214-01-010	Understands factors that can contribute to behavior problems in the school setting by children who have experienced maltreatment or other trauma
214-01-011	Knows how to determine when children who are chronically absent, truant, or failing in school are victims of educational neglect
214-01-012	Knows how to use home visits, casework interventions, and family group meetings to educate, empower, and motivate families to advocate for and support their children's school success
214-01-013	Knows how to educate families and caregivers to work with school personnel to develop Individualized Educational Plans (IEPs) for children
214-01-014	Knows how to assess the educational or job training needs of youth at risk of school drop-out
214-01-015	Knows how to help youth understand their educational rights and opportunities and access the educational program best suited to address their individual needs
214-01-016	Knows how to link children with tutors and other supportive educational services to enhance their academic progress
214-01-017	Can work with school personnel to identify and remedy school-based factors contributing to a child's school failure or drop-out

<b>214-01-018</b>	Can involve the court, when necessary, to protect children from being victims of educational neglect
<b>214-01-019</b>	Can educate and advocate with school personnel to promote educational success for children who have been maltreated, experienced trauma, and/or have been placed out of their own families
<b>214-01-020</b>	Can work with schools and advocate to protect vulnerable children from the effects of discrimination and bullying in the school setting