

Classification Categories

Supervisors/Managers

👉 CORE – Supervisor/Manager

👉 Conferences

👉 LISW-S Approved

👉 Other Topics – Child Welfare Supervisor/Manager

- 👉 Abuse, Neglect, Dependency: Casework Supervision, Monitoring and Coordination
 - 👉 Casework Practice in Abuse, Neglect, Dependency: Supervision and Management
 - 👉 Cultural Competence in Abuse, Neglect, Dependency: Supervision and Management
 - 👉 Legal Issues in Abuse, Neglect, Dependency: Supervision and Management
 - 👉 Screening, Investigation & Assessment: Supervision & Management
 - 👉 Special Topics in Supervision of Abuse, Neglect, and Dependency
- 👉 Adolescent Services: Casework Supervision, Monitoring and Coordination
 - 👉 Casework with Adolescents: Supervision
 - 👉 Cultural Competence in Adolescent Services: Supervision
 - 👉 Independent Living Services to Adolescents: Supervision
- 👉 Adoption, Foster/Kinship Care: Casework Supervision, Monitoring & Coordination
 - 👉 Adoption and Post-Adoption Services: Supervision
 - 👉 Cultural Competence in Placement Services
 - 👉 Financial and Other Resources for Foster/Kinship Caregivers & Adoptive Parents
 - 👉 Legal Issues in Foster, Adoptive, and Kinship Care
 - 👉 Licensing and Monitoring of Foster Homes: Supervision and Management
 - 👉 Placement Services for Children: Supervision
 - 👉 Recruitment, Assessment, Training, and Support of Caregivers: Supervision
 - 👉 Reunification with Primary Parents: Supervision
 - 👉 Search for Birth Relatives: Supervision
 - 👉 Visitation: Supervision and Management
- 👉 Alternative Response: Casework Supervision, Monitoring, and Coordination

- 👉 Assessment: Casework Supervision, Monitoring and Coordination
 - 👉 Cultural Competence in Assessment: Supervision
 - 👉 Engaging Children and Families in Assessment: Supervision
 - 👉 Interview Strategies for Assessment: Supervision
 - 👉 Other CAPMIS Assessments: Supervision
 - 👉 Safety Assessment and Planning, Risk, and Family Assessment: Supervision

- 👉 Budgeting and Fiscal Operations
 - 👉 Budget Projections for Agency Programs
 - 👉 Budgeting for Grants and Program Development
 - 👉 Monitoring and Maximizing Unit/Department Funding

- 👉 Case Planning, Decision Making: Casework Supervision, Monitoring, Coordination
 - 👉 Case Planning, Concurrent and Permanency Planning: Supervision
 - 👉 Case Review: Supervision
 - 👉 Critical Thinking: Supervision
 - 👉 Cultural Competence in Case Planning and Service Delivery: Supervision
 - 👉 Engagement, Relationship and Authority in Child Welfare: Supervision

- 👉 Casework Strategies and Interventions: Supervision and Management
 - 👉 Case Management: Supervision
 - 👉 Culturally Competent Casework: Supervision
 - 👉 Engagement, Relationship and Authority in Child Welfare: Supervision
 - 👉 Evidence-Based Practice and Services: Supervision
 - 👉 Therapeutic Interventions in Casework: Supervision

- 👉 Challenging Employees
 - 👉 Progressive Discipline
 - 👉 Strategies for Managing Challenging Employees

- 👉 Change Management for Supervisors/Managers

- 👉 Collaboration and Coordination for Supervisors/Managers
 - 👉 Collaboration/Coordination in the Agency
 - 👉 Collaboration/Coordination with Community Partners
 - 👉 Services Coordination for Supervisors and Managers

- 👉 Communication Skills (Verbal and Written) for Supervisors/Managers
 - 👉 Communicating with the Media and Community: Engagement, Management Strategies
 - 👉 Cultural Issues in Communication
 - 👉 Meeting Skills
 - 👉 Presentation Skills
 - 👉 Verbal Communication Skills for Supervisors/Managers

- 👉 Verbal/Writing Skills of Staff – Supervision and Monitoring
 - 👉 Writing Skills for Supervisors/Managers
- 👉 Conflict Management, Reducing Resistance & Hostility for Supervisors, Managers
 - 👉 Conflict Management Strategies
 - 👉 Cultural Issues in Conflict Management
 - 👉 Reducing Resistance and Hostility: Supervision Strategies
- 👉 Contract and Program Management and Monitoring
 - 👉 Grant Writing and Requests for Proposals (RFPs)
 - 👉 Program Development and Management in the Agency and Community
 - 👉 Provider Contracts, Compacts and Interagency
- 👉 Cultural Competence for Supervisors and Managers
 - 👉 Communicating with Non-English Speaking and Hearing Impaired Clients
 - 👉 Cross-Cultural Communication for Supervisors
 - 👉 Culturally Competent Supervision and Management
 - 👉 Developing Cultural Competence of Staff
 - 👉 Disproportionality in Child Welfare: Supervision and Management Issues
 - 👉 Immigrant and Refugee Families: Supervision and Management Issues
 - 👉 Specific Ethnic and Cultural Groups: Supervision and Management Issues
- 👉 Customer Service for Supervisors/Managers
 - 👉 Customer Service Strategies: Supervision and Management
 - 👉 Managing Client and Community Complaints
- 👉 Educational Supervision/Staff Development
 - 👉 Case Conferences, Unit Meetings, and Group Consultation on Cases
 - 👉 Coaching and Mentoring: Supervision Skills and Strategies
 - 👉 Communication, Learning, and Work Styles
 - 👉 Professional (Individual) Development Planning with Staff
 - 👉 Training Needs Assessment
 - 👉 Transfer of Learning and Skill-Building Strategies
- 👉 Ethics in Child Welfare: Supervision/Management Issues
- 👉 Family-Centered Neighborhood-Based Services Supervision
 - 👉 Casework with Non-Traditional Families: Supervision
 - 👉 Cultural Competence in Family-Centered Neighborhood-Based Services: Supervision
 - 👉 Family Group Conferencing and Decision Making: Supervision and Management
 - 👉 Family-Centered, Neighborhood-Based Services: Supervision and Management
 - 👉 Intensive Home-Based Family Preservation Services: Supervision and Management

- 👉 Parent Support Workers: Supervision and Management
 - 👉 Strength-Based Services: Supervision and Management
- 👉 High-Profile and Crisis Situations: Strategies for Management
- 👉 Human Resources Management for Supervisors/Managers
 - 👉 Compensation and Overtime
 - 👉 Cultural Issues in Human Resources Management
 - 👉 Discipline and Termination of Staff
 - 👉 Legal Issues in Human Resources Management
 - 👉 Personnel Management
 - 👉 Position Descriptions and Performance Measures
 - 👉 Recruiting and Hiring Staff
 - 👉 Retention Issues in Child Welfare
 - 👉 Sexual Harassment
 - 👉 Unemployment and Worker's Comp; Layoffs
 - 👉 Unions and Bargaining Units: Supervision/Management Issues
- 👉 Human Trafficking
- 👉 Independent Living: Casework Supervision, Monitoring, Coordination
 - 👉 Building Caseworker and Foster Parent Skills in Independent Living Services
 - 👉 Cultural Competence in Independent Living: Supervision
 - 👉 Developing Independent Living Programs
- 👉 Investigations: Casework Supervision, Monitoring and Coordination
 - 👉 Building Caseworker Skills to Plan, Coordinate, Conduct Investigations
 - 👉 Coordinating Investigations: Supervision and Management
 - 👉 Cultural Competence in Investigations: Supervision
 - 👉 Engaging Children and Families during Investigations: Supervision
 - 👉 Forensic Interviewing: Supervision and Coordination
 - 👉 Interstate Compact: Supervision and Coordination
 - 👉 Legal Issues in Investigations: Supervision and Coordination
 - 👉 Out-Of-Home Investigations: Supervision and Coordination
- 👉 Leadership Development
 - 👉 Leadership Development Strategies
 - 👉 Succession Planning
- 👉 Legal Issues in Child Welfare: Supervision and Monitoring
 - 👉 Court Mediation: Supervision
 - 👉 Documentation Requirements: Supervision
 - 👉 Laws, Rules, Special Legal Topics: Supervision and Management Issues
 - 👉 Legal Advocacy: Supervision and Management
 - 👉 Legal and Statute Requirements: Supervision and Management

- 📁 Legal Rights of Children, Parents and Families: Supervision and Management
 - 📁 Liability Prevention - Program Sanctions
 - 📁 Terminating Parental Rights: Supervision and Management
 - 📁 Testimony, Evidence, and Documentation for Court: Supervision
- 📁 Monitoring and Evaluation
- 📁 Performance Evaluation
 - 📁 Analyzing and Improving Performance
 - 📁 Legal Issues in Performance Evaluation
 - 📁 Performance Evaluation Process
 - 📁 Performance Measures and Expectations
 - 📁 Professional (Individual) Development Plan
- 📁 Planning and Decision Making
 - 📁 Data Collection and Needs Assessment
 - 📁 Engaging Stakeholders – Increasing Public Value
 - 📁 Evidence-Based Decision Making and Planning
 - 📁 Strategic, Operational and Program Planning and Development
- 📁 Power and Influence of Supervisors/Managers
- 📁 Preventive and Supportive Services: Supervision, Management and Coordination
 - 📁 Prevention Programs: Supervision, Management, Coordination
 - 📁 School-Based Programs: Supervision, Management, Coordination
 - 📁 Supportive & Supplemental Services: Supervision, Management, Coordination
- 📁 Public Information and Community Relations
 - 📁 Community Input/Feedback in Evaluation and Planning
 - 📁 Confidentiality and Legal Issues in Public Information
 - 📁 Levy and Public Relations Campaigns
 - 📁 Producing Materials for Public Information and Communication
 - 📁 Working with the Media
- 📁 Quality Improvement
 - 📁 Assessing Agency and Unit Performance, and Client and Community Satisfaction
 - 📁 Evaluating and Monitoring Unit/Program Services
 - 📁 Quality Improvement Strategies: Planning, Implementation and Management
 - 📁 Reporting Agency Services and Outcomes
- 📁 School-Based and Preventive Services: Supervision, Management and Coordination
 - 📁 Prevention Programs: Supervision and Management

- 📁 School-Based Programs: Supervision and Management
- 📁 Screening Referrals: Casework Supervision, Monitoring and Coordination
 - 📁 Alternative Response in Screening: Supervision
 - 📁 Cultural Competence in Screening: Supervision
 - 📁 Engagement and Interviewing Strategies in Screening: Supervision
 - 📁 Legal Issues in Screening: Supervision
 - 📁 Screening Decision Making and Prioritizing Reports: Supervision
- 📁 Staff and Workplace Safety for Supervisors/Managers
 - 📁 Crisis Intervention
 - 📁 Promoting Staff Safety: Supervisor/Manager Strategies
- 📁 Supervising for Optimal Job Performance
 - 📁 Outcome-Driven Services: Supervision and Management
 - 📁 Strengths-Based Supervision and Management
 - 📁 Supervision Strategies to Promote Job Performance
- 📁 Team Development and Facilitation for Supervisors and Managers
 - 📁 Culture and Diversity Issues in Teams: Supervision and Management
 - 📁 Developing Effective Work Teams
 - 📁 Facilitation Skills for Supervisors and Managers
 - 📁 Leading and Participating in Teams for Supervisors and Managers
- 📁 Time and Stress Management for Supervisors/Managers
 - 📁 Burnout, Secondary Trauma, Post-Traumatic Stress Syndrome (PTSD)
 - 📁 Personal Stress Management for Supervisors/Managers
 - 📁 Personal Time and Workload Management for Supervisors/Managers
 - 📁 Time and Workload Management of Staff and Unit
 - 📁 Worker Stress – Supervisor Support and Management
- 📁 Trauma: Supervising, Managing Services to Children Who Have Experienced Trauma