

# Working with Your Direct Report's IDP in E-Track

(May 2017)

## ACCESS YOUR DIRECT REPORT'S IDP:

1. Log into E-Track (<https://e-track.teds.com/Everyone/TEDEveryOne.jsp>) and switch to "Manage Direct Reports" login mode (A).
2. Click on the green IDP tab (B) along the top of your screen and then the yellow "Development Plans" tab (C) on the resulting screen.
3. Select the underlined title of the direct report's IDP (D) with which you wish to work.

Dashboard Activities **IDP** Catalogs Profile Report

Christina Carter  
Manage Direct Reports

Manage Performance

Action Alerts (0) Analytics **Development Plans (3)**

**Manage Development Plans**

Create Select All Deselect All

Current Development Plans

Mikki Holmes Staff IDP (Current) 0.00% Complete

Kathy Kelley Staff IDP (Current) 0.00% Complete

4. On the resulting screen, click on the yellow folder to the left of the direct report's underlined IDP title (E) to expand the IDP and see its individual objectives.

Dashboard Activities **IDP** Catalogs Profile Report

Christina Carter  
Manage Direct Reports

I Want To:  
[Create a Development Plan](#)  
[Add Objective or Activity](#)  
[Close](#)  
[Delete](#)  
[Lock/Unlock Plans or Objectives](#)  
[Expand All Folders](#)  
[Collapse All Folders](#)  
[Manage Development Plans](#)

IDP

**Kathy Kelley Staff IDP for Kathy Kelley**

Objectives may only be added to Development Plans and Activities may only be added to Objectives.

<input checked="" type="checkbox"/>	Past Due	Print View	Title	Type
<input type="checkbox"/>			<u>Kathy Kelley Staff IDP</u>	Individual
<input type="checkbox"/>			▶ 116-04-005	Objective
<input type="checkbox"/>			▶ 201-02-009	Objective
<input type="checkbox"/>			▶ <b>201-02-012</b>	Objective
<input type="checkbox"/>			▶ 201-03-006	Objective

## REVIEW/EDIT DIRECT REPORT'S OBJECTIVE DETAILS:

5. Click on an underlined objective (F--previous page) to open it and edit the details as you see fit:

**Dashboard** **Activities** **IDP** **Catalogs** **Profile** **Report**

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Manage Direct Reports

I Want To:  
[Associate Competency](#)  
[Remove Competency](#)

**IDP**

**Objective Details for Kathy Kelley**

**Definition**

Objective Title \* 201-02-009

Targeted Completion Date \* 11/19/16 (m/d/yy)

Send Reminder 180 days prior to targeted completion date

Notify Supervisor

**Description**

**Completion**

**BE SURE TO SAVE YOUR CHANGES BEFORE CLICKING ON THE ASSOCIATED COMPETENCY!**

Contact Administrator November 24, 2014

“Send Reminder” controls how many days prior to the “Targeted Completion Date” a reminder email will be sent to your direct report. Checking “notify supervisor” ensures you also receive a reminder.

“Description” and “Completion” are optional spaces to list additional explanations of the intent of the objective and planned or completed strategies to address it.

6. **SAVE ANY EDITS YOU MAKE** to the objective details *PRIOR* to clicking on the linked competency at the bottom of the objective. The objective will automatically close after you save it. You will need to reopen it to proceed to exploring its associated competency in the next step.

## LOCATE/ENROLL DIRECT REPORT IN INTERVENTIONS TO ADDRESS OBJECTIVES:

7. Open the objective and click on the linked competency statement (G) underlined at the bottom of the objective details:

Completion

Competency

Associated Competency [201 - Adoption and Foster Care \(Topic\) / 201-02 Ability to determine the suitability of applicants to serve as various... \(Skill Set\) / 201-02-009 Knows how to use the family assessment to educate and prepare... \(Competency\)](#)

ber 24, 2014 Powered

8. Review list of "Suggestions" (Learning interventions) on resulting screen (H) and click on any of interest to see more details:

### Competency Catalog

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#### Competency Information for 201-02-009 Knows how to use the family assessment to educate

##### Overview

Knows how to use the family assessment to educate and prepare prospective applicants for foster or adoptive parenting

##### General

Once completed, completion never expires for this competency.

Local Code : **201-02-009**  
Type : **Competency**  
Status : **Active**  
Difficulty : **0.00**  
Time To Train : **0.00**

##### Requirements

No requirements.

##### Suggestions

Title	Local Code
<a href="#">Family and Child Assessment (Assessor-Tier 1)</a>	201-A1-S
<a href="#">(CW 6 hr) Assessing, Preparing, and Supporting Adoptive Parents who Care for...</a>	201-2
<a href="#">(CW 6 hr) Wounded Child, Healing Home: The Impact of Parenting Traumatized...</a>	201-3

9. If the learning intervention has sessions scheduled, you will see “Enroll or View available dates for this Learning” at the top of the left-side menu (I). Click on it to review scheduled dates and locations for the learning (or skip to step 11 if you don’t see this option).

**Dashboard** **Activities** **IDP** **Catalogs** **Profile** **Report**

**Christina Carter**  
Manage Direct Reports

**I Want To:**

- [Enroll or View available dates for this Learning](#)
- [Add this Learning to the To Do List of my Supervisee](#)
- [Do List of my Supervisee](#)

**Learning Details**

*Family and Child Assessment (Assessor-Tier 1) - 201-A1-S*

**Overview**

**Family and Child Assessment (Assessor-Tier 1)**

This two-day module will provide workers with strategies for engaging prospective resources famili of families who will have a high probability of long-term success in parenting adopted or foster chil

The *Family and Child Assessment* module will provide workers with strategies to assess the social a

Finally, the workshop will present information regarding selection and match in adoption, including

***This workshop is CSWMFT Board approved for Social Work and Counselor CEUs.***

**Family and Child Assessment (Assessor-Tier 1)**

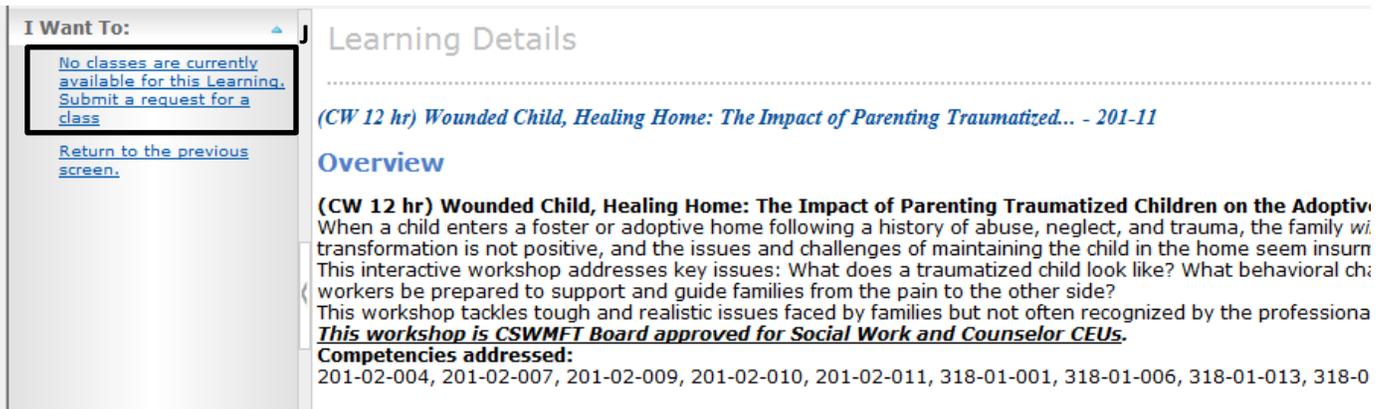
Matching Sessions  All Available Sessions

Enroll	Code	Type	Start Date m/d/yy	End Date m/d/yy	Location/Start Time	Hours	Availability	Responsible Organization
	OCWT0059FA		12/15/14	12/16/14	WORTC - Multiple Times Defined	12.00	18 seats open	WORTC (Greene)
	OCWT006EA3		1/15/15	1/16/15	IHS - Multiple Times Defined	12.00	25 seats open	State Training Coordinator - (IHS)
	OCWT006109		1/22/15	1/23/15	CORTC - Multiple Times Defined	12.00	35 seats open	CORTC (Franklin)
	OCWT006BB6		2/19/15	2/20/15	SWORTC - Multiple Times Defined	12.00	20 seats open	SWORTC (Clermont)
	OCWT006AE6		3/24/15	3/25/15	SEORTC - Multiple Times Defined	12.00	20 seats open	SEORTC (Athens)
	OCWT00611F		4/16/15	4/17/15	CORTC - Multiple Times Defined	12.00	35 seats open	CORTC (Franklin)
	OCWT006BBB		5/18/15	5/19/15	WORTC - Multiple Times Defined	12.00	18 seats open	WORTC (Greene)
	OCWT0064CF		8/18/15	8/19/15	ECORTC - Multiple Times Defined	12.00	25 seats open	ECORTC (Guernsey)
	OCWT0061AF		8/20/15	8/21/15	CORTC - Multiple Times Defined	12.00	35 seats open	CORTC (Franklin)
	OCWT006BBE		8/27/15	8/28/15	SWORTC - Multiple Times Defined	12.00	20 seats open	SWORTC (Clermont)
	OCWT006AEB		10/7/15	10/8/15	SEORTC - Multiple Times Defined	12.00	20 seats open	SEORTC (Athens)
	OCWT0061F7		10/15/15	10/16/15	CORTC - Multiple Times Defined	12.00	35 seats open	CORTC (Franklin)
	OCWT006BC1		11/16/15	11/17/15	WORTC - Multiple Times Defined	12.00	18 seats open	WORTC (Greene)

[Request a New Session](#)

10. Click to see more details about a scheduled session; click to enroll a direct report in the session; or click [Request a New Session](#) if none of the scheduled sessions suit your direct report’s schedule.

11. If there are currently no scheduled sessions of this learning, you will see “No classes are currently available for this Learning. Submit a request for a class” at the top of the left-side menu (J). Click on it to request that a new offering be scheduled of this learning intervention to meet your direct report’s needs.



The screenshot shows a sidebar on the left with a dropdown menu titled "I Want To:". The selected option is "No classes are currently available for this Learning. Submit a request for a class". Below this are two other options: "Return to the previous screen." and "Return to the previous screen." (partially visible). The main content area is titled "Learning Details" and features a dotted line separator. Below the separator is the text "(CW 12 hr) Wounded Child, Healing Home: The Impact of Parenting Traumatized... - 201-11". Underneath is a section titled "Overview" with a paragraph of text: "(CW 12 hr) Wounded Child, Healing Home: The Impact of Parenting Traumatized Children on the Adoptive... When a child enters a foster or adoptive home following a history of abuse, neglect, and trauma, the family wi... transformation is not positive, and the issues and challenges of maintaining the child in the home seem insurr... This interactive workshop addresses key issues: What does a traumatized child look like? What behavioral ch... workers be prepared to support and guide families from the pain to the other side? This workshop tackles tough and realistic issues faced by families but not often recognized by the professiona... ***This workshop is CSWMFT Board approved for Social Work and Counselor CEUs.*** Competencies addressed: 201-02-004, 201-02-007, 201-02-009, 201-02-010, 201-02-011, 318-01-001, 318-01-006, 318-01-013, 318-0

## OTHER OPTIONS TO CONSIDER:

Sometimes your direct report has knowledge/skill development needs that require a custom-tailored solution like shadowing, coaching, or independent study of print or video resources. Here’s how to address those in an IDP:

### SHADOWING:

You may want a direct report to build knowledge/skill by shadowing a more experienced individual. To note this in a direct report’s IDP, simply open the corresponding IDP objective and note the shadowing plan in the objective’s “Description” box. Later, you can add details on how it was fulfilled in the “Completion” box (following earlier steps 1-6).

### INDEPENDENT STUDY OF PRINTED, VIDEO, OR ONLINE RESOURCES:

You may want a direct report to review written or digital materials at his/her own pace (e.g., reading sections of the Field Guide to Child Welfare). To note this in an IDP, simply open the corresponding IDP objective and note the independent study/research plan in the objective’s “Description” box. Later, you can add details on how it was fulfilled in the “Completion” box (following earlier steps 1-6).

### COACHING:

Coaching is a very effective way for individuals to master specific skills. To initiate a coaching intervention for your direct report, contact your Regional Training Center (RTC). If your RTC agrees that coaching is appropriate, you can note the details of the coaching plan under that objective’s “Description” box in that individual’s IDP (following steps 1-6 above). Later, you can add details on how the coaching plan was fulfilled in the “Completion” box (following earlier steps 1-6).

## CLOSE AN OBJECTIVE IN A DIRECT REPORT'S IDP:

- When a direct report's knowledge/skill development need has been met, it is important to close that corresponding objective in his/her IDP. To do so, follow steps 1-4 above to locate and expand the individual's IDP
- Check the box to the left of the individual objective you wish to close (L), click on "Close" in the left-side menu (K), then click "Close" a second time in the left-side menu of the resulting screen, and "OK" when prompted:

The screenshot shows the 'I Want To:' menu on the left with the 'Close' button highlighted and labeled 'K'. The main area displays the 'Kathy Kelley Staff IDP for Kathy Kelley' with a table of objectives. The objective '201-02-012' is checked and labeled 'L'.

<input type="checkbox"/>	Past Due	Print View	Title
<input type="checkbox"/>			<a href="#">Kathy Kelley Staff IDP</a>
<input type="checkbox"/>			<a href="#">116-04-005</a>
<input type="checkbox"/>			<a href="#">201-02-009</a>
<input checked="" type="checkbox"/>			<a href="#">201-02-012</a>
<input type="checkbox"/>			<a href="#">201-03-006</a>

## ADD A NEW OBJECTIVE TO AN IDP:

Occasionally you may wish to add a new objective to an existing IDP to address a newly emerging agency or county initiative or a newly detected need for worker knowledge/skill development.

- Follow previous steps 1-3 to locate the individual's IDP.
- Check the box to the left of the underlined IDP title (M) and click "Add Objective or Activity" from the left-side menu (N).

The screenshot shows the 'I Want To:' menu on the left with the 'Add Objective or Activity' button highlighted and labeled 'N'. The main area displays the 'Kathy Kelley Staff IDP for Kathy Kelley' with a table of IDPs. The IDP title 'Kathy Kelley Staff IDP' is checked and labeled 'M'.

<input checked="" type="checkbox"/>	Past Due	Print View	Title
<input checked="" type="checkbox"/>			<a href="#">Kathy Kelley Staff IDP</a>
<input type="checkbox"/>			<a href="#">116-04-005</a>
<input type="checkbox"/>			<a href="#">201-02-009</a>
<input type="checkbox"/>			<a href="#">201-02-012</a>
<input type="checkbox"/>			

16. **OPTIONAL:** If the new objective is associated with a specific competency, on the resulting screen click “Associate Competency” (O) from the left-side menu. On the resulting screen, you will need to drill down (expand yellow folders) to the specific competency you wish to associate and click on the underlined title of that competency.
17. Complete the required detail fields and **SAVE** the objective:

I Want To: **O**

[Associate Competency](#)  
[Remove Competency](#)

### IDP

#### Objective Details for Kathy Kelley

##### Definition

Objective Title \*

Targeted Completion Date \*  (m/d/yy)

Send Reminder  days prior to targeted completion date

Notify Supervisor

##### Description

##### Completion

You must at least give the objective a title and a targeted completion date. Everything else is optional.

BE SURE TO CLICK "SAVE" WHEN YOU ARE FINISHED.

18. **OPTIONAL:** Select the checkbox to the left of the objective and click “Lock/Unlock Plans or Objectives” from left-side menu and “OK” when prompted. (This makes the individual objective’s details read-only for the individual.)

## WHEN IT’S TIME FOR YOUR DIRECT REPORT’S NEXT ITNA/IDP:

### REVIEW HIS/HER EXISTING IDP:

Before your direct report completes a new ITNA, carefully review and discuss his/her existing IDP to identify any unmet objectives (and associated competencies) that should be reselected in the new ITNA. We suggest printing an IDP summary and reviewing that with your direct report. To do this, simply click the printer icon immediately to the left of the IDP title in E-Track. You’ll see a summary view of the report appear on your screen. Select the printer icon on the top right of that summary view screen to print the IDP summary.

**COMPLETING NEW ITNAs WITH DIRECT REPORTS:**

Instruct your direct report to go to the ITNA/IDP Homepage on the OCWTP website ([http://www.ocwtp.net/ITNA\\_IDP.html](http://www.ocwtp.net/ITNA_IDP.html)) to link to the appropriate ITNA form. Complete it in collaboration with your direct report, being careful to include any unmet competencies from the last IDP that you both agree remain priorities.

**REVIEW YOUR DIRECT REPORT'S NEW IDP:**

Upon receiving your direct report's new ITNA results, your RTC will close his/her existing IDP and create a new IDP reflecting his/her new high priority development needs. When the RTC emails you that your direct report's new plan is ready, review it with him/her and begin identifying plans to address each objective over the next two years. (Closed IDPs can be viewed in the direct report's training history—be sure to select “view all” when searching his/her history.)