



## SYSTEMS WALKTHROUGH

A System Walkthrough is a proven process designed to assess the effectiveness of the system in achieving its desired results or outcomes, such as family reunification, successful treatment completion, and child safety by ensuring children are living in safe and stable environments.

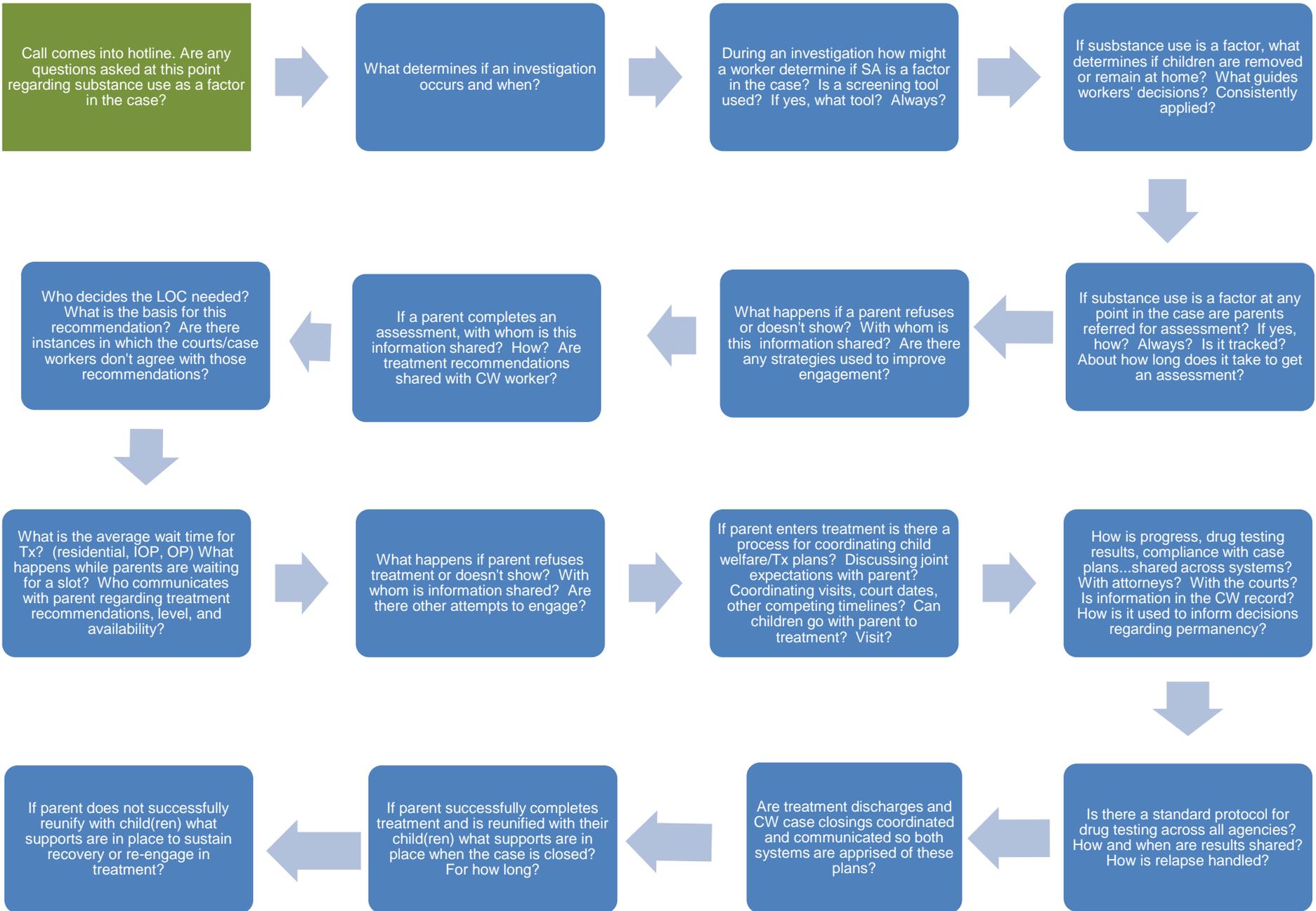
The purpose of a Walkthrough is to provide key stakeholders with the opportunity to:

- Develop a good understanding of the system as it currently exists;
- Identify any problem areas (e.g. inconsistency of referrals, delays in accessing treatment, lack of services/involvement from critical stakeholders, problems with engagement and retention, lack of communication across systems); and
- Generate ideas for improving organizational processes.

You will use Team Discussion time to “walkthrough” the attached flow chart, discussing and answering the questions in each step of the process. The flowchart focuses on the overall child welfare process and how families who have a substance use disorder are identified, referred and linked to substance abuse treatment services.

The Considerations section gives your Team the opportunity to document other important information that clarifies your practices, and helps raise additional questions that may need to be discussed or investigated further.

***For the walkthrough to be meaningful and productive, it is important that the individuals from the different systems who are knowledgeable about these various processes participate in the exercise. Please be prepared to be specific enough to walk your other partners through this process.***



**Considerations:** This table is used to list processes from the steps above as well as any considerations, concerns, identified gaps/barriers, conflicting practices or policies and questions.

Step(s)	Considerations/Questions/Comments
1.	
2.	
3.	
4.	
5.	
6.	
7.	

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